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# LETTER FROM THE CHIEF



The Honorable Madeline Rogero  
Mayor, City of Knoxville

Dear Mayor Rogero,

The Knoxville Police Department annually prepares a report on the activities and achievements of the department. It is with great pleasure that I present the Knoxville Police Department's 2017 Annual Report.

The Knoxville Police Department continued to see the devastation being caused by the opioid epidemic that is sweeping the nation. In 2017 KPD recorded 33 homicides, the second highest number of homicides in our recorded history. An assessment revealed the drug epidemic as the primary correlation in the deaths. As a result, we initiated several preventative and intervention efforts including a Violence Reduction Team (VRT) that specifically targets violent offenders. In 2015, KPD was the first law enforcement agency in Tennessee to outfit officers with the overdose lifesaving drug, Naloxone. Sadly, our officers had to rely on Naloxone 78 times in 2017 marking the highest number of deployments of the overdose reversal drug since the inception of the program. In all cases, the drug was successful in saving a life.

We continued to focus on crime, traffic management, and order maintenance. The Knoxville Police Department continued to be one of the top agencies in the state for crime clearance. In 2017, we cleared 44.5% of offenses committed in our jurisdiction. That is a result of more than 11,000 arrests. In addition, our officers had over 89,000 citizen contacts.

Community engagement is of paramount concern for our department. In 2017 we engaged in several initiatives that brought our officers and the community together including a fun night of music and dance with Austin East High School students, a fundraising challenge to assist those in need after Hurricane Irma, and the kickoff of a new program to seek input from citizens, Coffee with a Cop.

These are just a few examples of the exceptional work the men and women of the Knoxville Police Department do on a daily basis. As always, we look forward to continuing our positive relationship with you and City Council as we continue to improve the quality of life for the citizens of our great city.

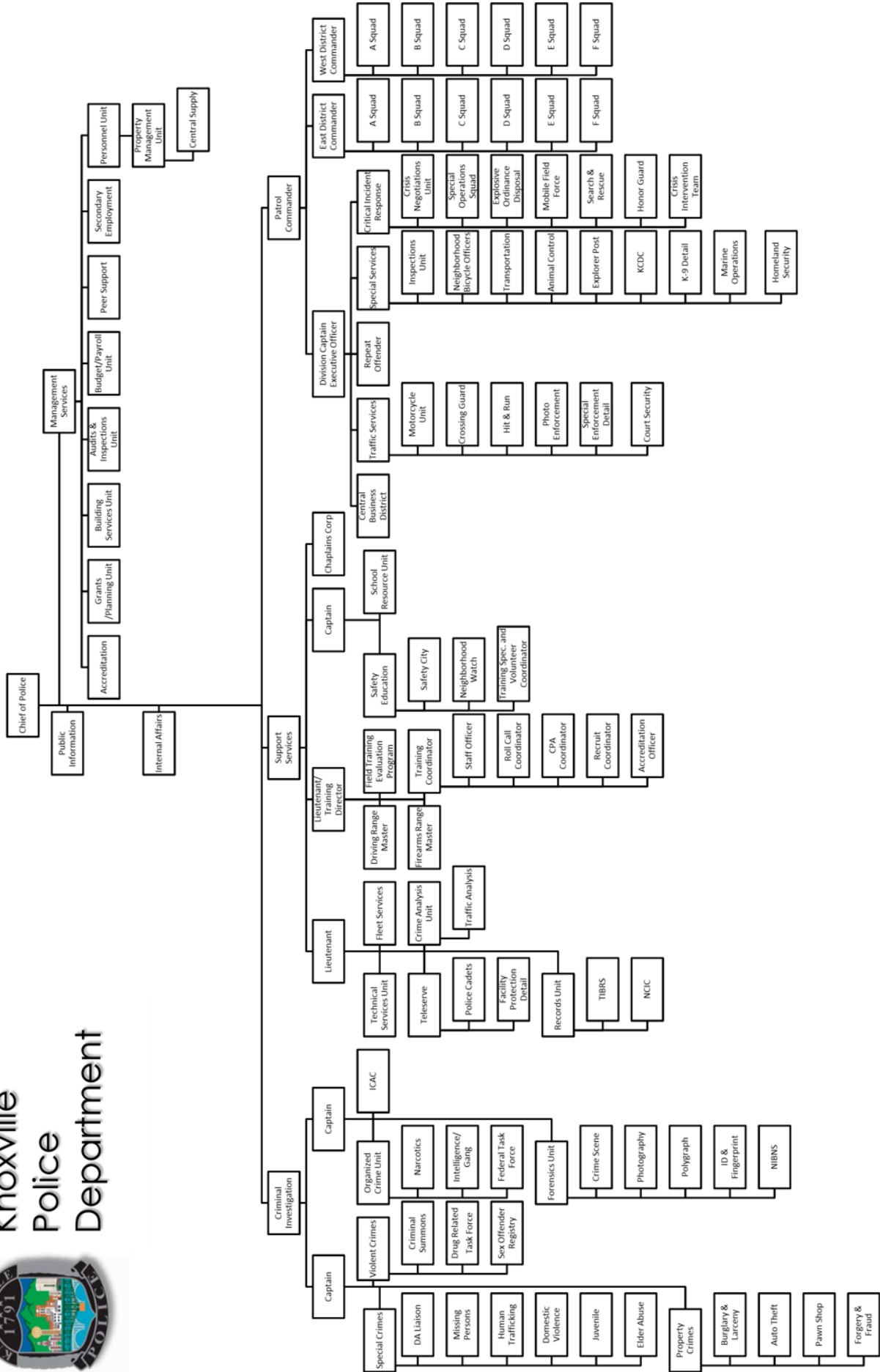
Sincerely,

A handwritten signature in black ink, appearing to read "D. Rausch".

David Rausch  
Chief of Police



# Knoxville Police Department





# Knoxville Police Department - NIBRS Agency Crime Overview - 2017

2016 Population Estimate			186,239	Offenses (*)		Arrests (**)	
				Reported	Cleared	Adult	Juvenile
Offense Overview			Group A Offenses				
			Crimes Against Persons				
Offense Total	22,356	Murder	33	16	10	1	
Number Cleared	9,958	Negligent Manslaughter	0	0	0	0	
Percent Cleared	44.54 %	Negligent Vehicular Manslaughter	0	0	0	0	
Group A Crimes per 100,000 population	12,003.9	Kidnapping/Abduction	47	30	21	0	
		Forcible Rape	126	44	3	2	
		Forcible Sodomy	13	2	0	0	
		Sexual Assault W/Object	4	1	0	0	
		Forcible Fondling	84	23	3	2	
Arrest Overview	11,240	Incest	0	0	0	0	
		Statutory Rape	11	2	1	0	
		Aggravated Assault	1,129	636	288	16	
		Simple Assault	3,062	1,516	529	60	
		Intimidation	396	98	6	3	
Arrests per 100,000 population	6,035.3	Stalking	65	21	1	1	
		Commercial Sex Acts	2	1	0	0	
		Involuntary Servitude	0	0	0	0	
		Crimes Against Property					
		Arson	12	6	3	2	
Domestic Violence Victims							
Offense	Reported	Cleared	Bribery	3	3	2	0
Murder	4	3	Burglary	1,676	360	258	22
Aggravated Assault	393	235	Counterfeiting/Forgery	292	90	69	1
Simple Assault	1,845	958	Destruction/Damage/Vandalism	1,860	336	96	20
Intimidation	115	42	Embezzlement	109	60	28	1
Stalking	20	11	Extortion/Blackmail	15	4	2	0
Forcible Rape	39	15	Fraud - False Pretenses	248	82	44	1
Forcible Sodomy	5	0	Fraud - Credit Card/ATM	317	50	14	0
Sexual Assault W/Object	1	0	Fraud - Impersonation	237	210	158	5
Forcible Fondling	22	3	Fraud - Welfare	1	0	0	0
Incest	0	0	Fraud - Wire	7	1	0	0
Statutory Rape	3	0	Fraud - Identity Theft	57	9	4	0
Kidnapping/Abduction	32	20	Fraud - Computer Hacking/Invasion	1	0	0	0
Commercial Sex Acts	0	0	Robbery	373	147	79	11
Involuntary Servitude	0	0	Theft - Pocket-picking	19	1	3	0
Total	2,479	1,287	Theft - Purse Snatching	8	1	0	0
			Theft - Shoplifting	2,739	1,893	1,586	216
Group B Arrests			Theft From Building	1,089	226	67	7
Offense	Adult	Juvenile	Theft From Coin Machine	26	7	6	0
Bad Checks	1	0	Theft From Motor Vehicle	1,784	124	80	10
Curfew/Vagrancy	0	12	Theft of Motor Vehicle Parts	580	21	14	0
Disorderly Conduct	302	65	Theft - All Other Larceny	1,399	236	124	8
DUI	480	2	Motor Vehicle Theft	1,061	320	198	21
Drunkenness	1,096	2	Stolen Property Offenses	81	73	41	0
Family-Non Violent	1	0	Crimes Against Society				
Liquor Law Violations	10	4	Animal Cruelty	20	9	8	0
Peeping Tom	3	0	Drug/Narcotic Violations	1,636	1,601	1,350	65
Trespass	218	5	Drug/Narcotic Equipment Violations	1,492	1,463	853	12
All Other Offenses	2,425	75	Gambling - Betting/Wagering	1	1	0	0
Total Group B	4,536	165	Gambling - Operating/Promoting	2	2	1	0
			Gambling - Equipment Violations	0	0	0	0
			Gambling - Sports Tampering	0	0	0	0
			Pornography/Obscene Material	3	0	0	0
			Prostitution	43	43	35	0
			Prostitution Assisting/Promoting	5	4	4	0
			Purchasing Prostitution	11	11	10	0
			Weapon Law Violations	177	174	44	9
			Total Group A Offenses	22,356	9,958	6,043	496

## Crime in Tennessee 2017

(\*) Offenses are counted using the FBI Units of Count for Crime

(\*\*) The 'Arrests' column shows arrests made for incidents during the selected period, regardless of arrest date. Arrest counts for the same period may change over time.

2016 AND 2017 MUNICIPAL COURT VIOLATIONS COMPARISON		2016	2017	Difference	% Change
Alcohol	18-20 Alcohol Violation	39	10	-20	-51.28%
	Open Beer/Consumption of Beer	408	247	-161	-39.46%
	Other Alcohol Offenses	11	6	-5	-45.45%
	<b>Total Alcohol Offenses</b>	<b>458</b>	<b>272</b>	<b>-186</b>	<b>-40.61%</b>
Motor Vehicle/Traffic	Careless Driving	488	640	+152	+31.15%
	Child Restraint Law	165	104	-61	-36.97%
	Attachment of Plate Tag/Registration	119	59	-60	-50.42%
	Disregarding Red Light	546	468	-78	-14.29%
	Drive Within Lane Lines	467	363	-104	-22.27%
	Failure to Obey Devices and Signs	914	635	-279	-30.53%
	Failure to Yield Violations (Right of Way)	792	527	-265	-33.46%
	Following too Close	2,087	1,506	-581	-27.84%
	Illumination of License Plate	366	213	-153	-41.80%
	Improper Headlights	370	442	+72	+19.46%
	Improper Lane Violations	363	357	-6	-1.65%
	Improper Lights on Rear of Vehicle	575	757	+182	+31.65%
	Improper Stop Light	374	105	-269	-71.93%
	Improper Vehicle Registration/Tag	3,495	2,703	-792	-22.66%
	No Driver's License in Possession	4,913	3,972	-941	-19.15%
	No Headlights On	206	167	-39	-18.93%
	No Turn Signal Before Turning	70	51	-19	-27.14%
	Obstructed Driver's View (cracked windshield)	133	114	-19	-14.29%
	Proof of Insurance/Financial Responsibility	11,136	7,473	-3,663	-32.89%
	Reckless driving	59	34	-25	-42.37%
	Safety Belt Law	2,493	93	-1,570	-62.98%
	Speeding Violations	16,005	9,545	-6,460	-40.36%
	Other Motor Vehicle Traffic Violations	1,519	1,570	-21	-1.32%
	<b>Total Motor Vehicle/Traffic Violations</b>	<b>47,727</b>	<b>32,728</b>	<b>-14,999</b>	<b>-31.43%</b>
Offenses	Disorderly Conduct	12	13	+1	+8.33%
	False Information to Police	21	7	-14	-66.67%
	Loitering	12	4	-8	-66.67%
	Trespassing on Property	135	75	-60	-44.44%
	Other Offense Violations	7	5	-2	-28.57%
	<b>Total Offense Violations</b>	<b>187</b>	<b>104</b>	<b>-83</b>	<b>-44.39%</b>
Other	Animal Control	795	945	+150	+18.87%
	Business Regs	158	50	-108	-68.35%
	Environmental	74	51	-23	-31.08%
	Fire Code	1	0	-1	-100.0%
	Noise	51	28	-23	-45.10%
	Other-Unknown	5	4	-1	-20.0%
	Parks/Recreation	35	72	+37	+105.71%
	Vehicles for Hire	10	7	-3	-30.0%
	<b>Total Municipal Court Violations</b>	<b>49,501</b>	<b>34,261</b>	<b>-15,240</b>	<b>-30.79%</b>
	Parking Tickets	3,551	2,536	-1,015	-28.58%
	Lasercraft Citations	33,033	54,353	+21,320	+64.54%
<b>GRAND TOTAL CITATIONS</b>		<b>86,085</b>	<b>91,150</b>	<b>+5,065</b>	<b>5.88%</b>

Data reflected based on numbers received from City Court and Lasercraft and analyzed as of 1-4-18.

# In Memory



**Sergeant James M. McCarter – Deceased January 24, 2017**

**Deputy Chief Rudy G. Bradley, Sr. – Deceased April 21, 2017**

**Officer Barry L. Hill – Deceased May 25, 2017**

**Officer Larry F. Vineyard – Deceased June 10, 2017**

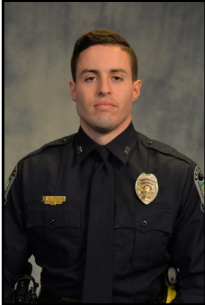
**Lieutenant Kenneth C. Milligan – Deceased August 10, 2017**

**Investigator Thomas M. Pressley- Deceased September 20, 2017**

**Investigator Edd W. Stair – Deceased September 22, 2017**

**Deputy Chief J.D. Price, Jr. – Deceased November 7, 2017**

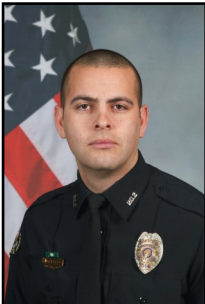
# Officer of the Month



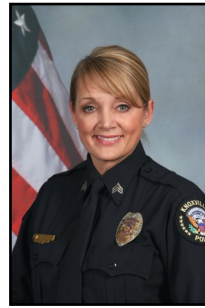
Garrett Fontanez  
January and August



Mark Taylor  
February



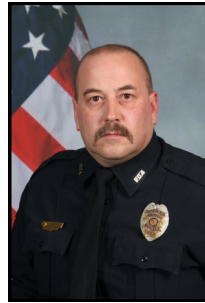
Sergio Marrero  
March



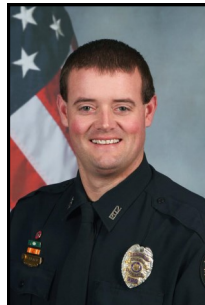
Tammy Mattina  
April



Alan Meisheid  
September



Jeff Damewood  
December



John Pickens  
December

# Civilian Employee of the Month

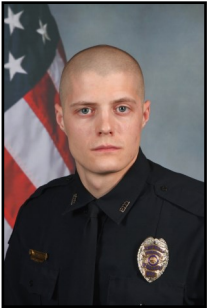


Janice Woodard  
February



Greg Whitaker  
December

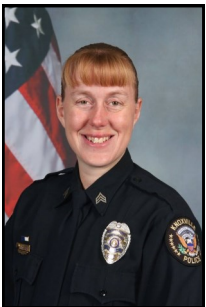
# Life Saving Awards



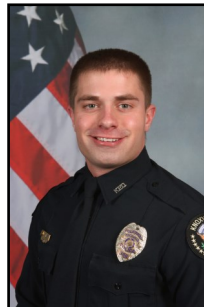
Michael Dabbelt  
September



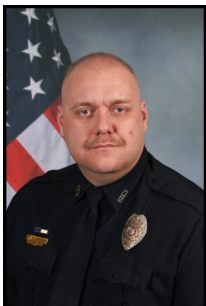
Wallace Armstrong  
September



Tracy Hunter  
September



Jacob Wilson  
July



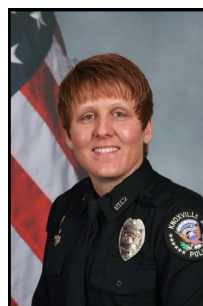
Rodney Townsend  
September



John Stevens  
September and October



James Williams  
November



Stephanie Wilson  
September



## Officer of the Year



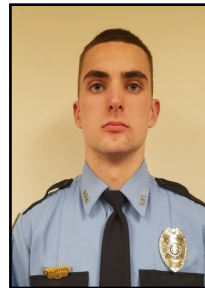
Sgt. Sammy Shaffer

## Civilian of the Year



Janice Woodard

## Explorer of the Year



Joseph Sheppard

## Unit Awards



Mobile Field Force



KPD Chaplain Corps



Central Business District

# Office of the Chief of Police



## Mission Statement

### Pursuit of Excellence in Performance and Service

**The Knoxville Police Department shall strive for excellence in performance and delivery of services to the total community. We will recruit, employ and maintain personnel who reflect high professional standards. The quality of performance will be evaluated by the department standards established to measure overall effectiveness. As we look to the future, it will be in a progressive and flexible manner that will meet tomorrow's community needs.**

## Internal Affairs Unit

The Internal Affairs Unit of the Knoxville Police Department (IAU) falls under the direct command and control of the Chief of Police. The Internal Affairs Unit is comprised of three sworn investigators and one civilian employee. The focus of the unit is to investigate and monitor allegations of misconduct that come from concerned citizens, employees and/or supervisory personnel within the city.

While Internal Affairs is primarily focused on misconduct within the police department, it is not uncommon for the unit to conduct investigations within other city departments. The Internal Affairs Unit is committed to maintaining the integrity of both the Knoxville Police Department and other offices throughout the city. This is accomplished through fair and impartial investigations that recognize the rights of employees while holding them accountable for their actions.

In addition to conducting investigations, the Internal Affairs Unit also completes pre-employment background investigations on all police department employees and Knoxville Firefighters. Upon request, this same service has been extended to other departments within the city. The unit also administers and oversees the Professional Excellence Program for the Knoxville Police Department.

All complaints received by the Internal Affairs Unit are thoroughly investigated and the findings are classified in one or more of the following areas:

### FIRST DEGREE- SUSTAINED

The allegation is supported by sufficient evidence to believe the incident occurred. Recommendation for appropriate disciplinary action is made.

### SECOND DEGREE-NOT SUSTAINED

Investigation discloses insufficient evidence either to prove or disprove the allegation.

### THIRD DEGREE-EXONERATED

The incident complained of occurred; however, the actions of the employee were lawful and proper.

### FOURTH DEGREE-UNFOUNDED

The investigation disclosed that the allegation complained of never occurred and, therefore is false. (This may apply to one or all accusations against the employee.)

### FIFTH DEGREE-POLICY FAILURE

Investigation concludes that the allegation is true, but the employee's actions were consistent with departmental policy, the findings are exonerated by policy failure.

### SIXTH DEGREE-PARTIALLY SUSTAINED

The incident has two (2) or more allegations and at least one (1) of the allegations is sustained.

### SEVENTH DEGREE-INFRACTION NOT BASED UPON ORIGINAL COMPLAINT

A substantiated infraction not mentioned in the initial allegation was disclosed by the investigator.

During 2017, the Internal Affairs Unit received 24 complaints that warranted an investigation. Of those 24 complaints, Internal Affairs conducted 17 administrative investigations and the remaining 7 complaints were referrals that were investigated by the employee's immediate supervisor.

In 2017, the Internal Affairs Unit received 151 additional phone calls, walk-ins, or emails there were addressed but did not warrant an official investigation. In most of these cases, the complainants were advised by a member of IAU or referred to the proper division, district, or appropriate agency when the subject was not employed by KPD. IAU investigators also conducted 99 KPD applicant background investigations.

CASES (Sworn Personnel)	
1 <sup>st</sup> Degree	2
3 <sup>rd</sup> Degree	5
4 <sup>th</sup> Degree	1
7 <sup>th</sup> Degree	2
Exceptionally Closed	2
Pending	2
<b>TOTAL</b>	<b>14</b>
REFERRALS (Sworn Personnel)	
1 <sup>st</sup> Degree	2
3 <sup>rd</sup> Degree	3
4 <sup>th</sup> Degree	2
7 <sup>th</sup> Degree	0
Pending	0
<b>TOTAL</b>	<b>7</b>
Referred to Supervisors	7
CASES (Non-Sworn Personnel)	
1 <sup>st</sup> Degree	2
Exceptionally Closed	1
<b>TOTAL</b>	<b>3</b>
<b>Referrals Non-Sworn</b>	<b>0</b>

## Public Information Office

The Public Information Officer is a member of the Command Staff and reports directly to the Chief of Police. The office is staffed by one person. The department also utilizes officers who have been trained as assistant public information officers. These officers are assigned to various units throughout the department and can respond to incidents twenty-four hours a day.

The Public Information Office relies heavily on the use of social media to communicate with the public and the media. During 2017, the department recorded a 148% increase in the number of Facebook followers. The Knoxville Police Department closed 2017 as the most followed law enforcement agency on Facebook in the State of Tennessee



# **Management Services Division**



## **Operational Philosophy**

**Do the right thing**

**Do the very best each day**

**Treat others as you want to be treated**

## Personnel

The Personnel Unit handles hiring, separation, transfers and other staffing issues for approximately 416 sworn and 122 non-sworn personnel. Sworn personnel serve a multitude of duties in the four divisions of the Knoxville Police Department. Non-sworn personnel offer a variety of support positions to each division. Patrol has 46 unsworn members with 28 serving as school crossing guards. CID has 23 civilian personnel, 5 of which are evidence technicians. Support Services has 38 unsworn personnel, 10 of which are NCIC Operators. Management Services has 15 non-sworn personnel filling a variety of posi-

2017 Non-Sworn Separations in Employment		
Terry Flick	11-10-14	1-20-17
Jonathan Gomez	10-26-15	2-3-17
Ethan Grantham	3-18-13	2-3-17
Dustin Roberts	11-10-14	2-3-17
Jennyfer Gomez-Figueroa	2-2-15	3-22-17
Ryan Parker	8-1-16	3-24-17
Sheila Bragg	6-20-16	4-9-17
Jeffrey Quick	7-18-16	5-9-17
Anthony Estrada	2-6-17	6-4-17
Austin McCoy	2-6-17	6-4-17
Dan Sambrano	9-6-11	6-23-17
Amy Dilworth	12-19-05	6-30-17
Brittany Gilbert	9-26-16	6-30-17
Rachael Searcy	3-24-08	6-30-17
Sherry Smith	9-5-06	6-30-17
Katrise Thompson	1-3-17	6-30-17
Timothy Schade	5-15-89	8-4-17
Rita Arnett	4-2-01	8-31-17
Melanie Reed	7-31-17	9-6-17
April Reed	4-24-17	11-3-17
Vicki Dagnan	2-27-95	11-30-17
Rose Manley	3-1-75	12-31-17
Ernest Sealey	8-29-05	12-31-17

2017 Sworn Separations in Employment		
Cody Hudson	7-4-11	1-20-17
Sam Brown	1-15-90	1-31-17
Gordon Catlett, Jr.	11-10-86	1-31-17
John Knopf	1-22-96	1-31-17
Starr Perrin	1-15-90	1-31-17
Alexander Kirkland	2-6-17	2-8-17
Linda Killian	2-6-17	2-14-17
Trevor Dunham	3-20-95	3-31-17
Edmond Randolph	4-24-89	3-31-17
Adam Moore	10-18-04	5-5-17
William Dorwart	1-13-14	7-2-17
Barry Britton, Jr.	9-14-09	7-5-17
Travis Baker	7-4-11	7-19-17
Jayson Waggoner	6-26-06	8-4-17
Curtis Arms	9-14-09	8-31-17
Elizabeth Vail	1-22-96	8-31-17
Sergio Marrero	6-26-06	9-11-17
Jason Hughett	10-18-04	10-11-17
Curtis Stabler	2-6-17	10-13-17
Andrew Connell	2-6-17	11-17-17
Nathaniel Gardin	2-6-17	12-25-17
Monty Boone	11-10-86	12-31-17
Leslie D. Quinton	4-24-89	12-31-17
Jeffrey Sellers	11-10-86	12-31-17
Robert Solomon	11-10-86	12-31-17
Robert Wooldridge	11-16-81	12-31-17

Of the sworn personnel who separated from KPD, 12 retired and the others resigned.

Of the Non-sworn personnel who left their positions—5 retired, 3 began the police academy, 2 changed to PO Recruits, and 5 stayed with a program that separated them from KPD but still works closely with the department.



## Accreditation Unit

The Accreditation Unit is responsible for the police department and training academy's continuing compliance with comprehensive international law enforcement standards. The standards have been developed by the Commission on Accreditation of Law Enforcement Agencies (CALEA) as well as state accreditation standards developed by the Tennessee Law Enforcement Accreditation (TLEA) program.

Both KPD and the KPD Training Academy successfully completed CALEA accreditation in their annual file reviews during 2017. The police department was presented with its award of reaccreditation by TLEA during the Tennessee Association of Chiefs of Police (TACP) mid-year Conference on April 6, 2017.

The police department is also a member of the Law Enforcement Accreditation Coalition of Tennessee, which is an organization of accredited agencies as well as those seeking accreditation through either CALEA or TLEA. This organization provides an opportunity for member agencies to network and assist each other with the accreditation process, whether state or international.

The KPD Accreditation Unit also supports the accreditation efforts of other agencies across the State of Tennessee and around the country. The unit provided information and assistance to 32 different agencies 53 times during the year regarding accreditation issues. Department personnel participated in two mock assessments where they assisted other agencies in preparation for onsite assessments by CALEA. During a mock assessment, the mock assessor reviews and evaluates an agency's ability to comply with accreditation standards, and then reports back to the agency on their findings.

All written directives were reviewed with 49 written directives revised during 2017. There were also two new written directives implemented and one policy cancellation.

### In 2017 there were:

***66,307 Hours of secondary employment  
\$1,864,674 in secondary employment income***

## Audit and Inspections Detail

The Audit and Inspections Detail provides the Chief of Police, senior and mid-level managers, and first-line supervisors with a means of regularly assessing the efficiency and effectiveness of the department and provides information necessary to affect change. Staff inspections promote an objective review of administrative and operational activities, facilities, property, equipment, and personnel outside the normal supervisory chain of command. All components of the police department are inspected on a three-year cycle.

- The Audits and Inspections Detail conducted the following inspections, reviews, and audits on ten different components of the police department during 2017:
- There are two different property/evidence rooms maintained by the department, both of which were audited or inspected twice during 2017.
- Four inspections were conducted regarding the readiness of critical incident equipment maintained in the Central Supply Detail.
- Four inspections were conducted on computer workstations at the KPD Training Academy.

## Secondary Employment

Every year, hundreds of opportunities are available for officers who want extra duty in addition to their regular schedules. Secondary employment consists of overtime positions paid through the City of Knoxville and outside employment paid by whomever needs officer assistance.

Examples of city overtime include grant supported DUI enforcement and traffic calming enforcement in all city neighborhoods. Secondary employment not funded by the city varies greatly in scope. It includes directing traffic or providing site security for privately operated activities such as a large church service or an entertainment event.

Secondary employment officers provide assistance 24-hours a day all across the city. This benefits not only those that hire off-duty officers, but all of the citizens of Knoxville. Extra-duty employment positions are tracked through the Secondary Employment Unit. This information is passed along to patrol supervisors and can be used in the event of a major criminal occurrence or natural disaster.

## 2017 Property Management Unit

- Over 48,560 items are stored at all locations.
- A total of 635 firearms were placed on a court order to be traded for a winning bid to obtain new firearms for KPD use.
- The court ordered destruction of more than 5000 cases with over 11,000 pieces of narcotics evidence.
- Over 12,470 new items were brought into the unit in 2017, which is a 20% increase in intake. That's an average of 34 items every day for the year.
- In an aggressive disposal campaign, the unit disposed of 12,508 items; that represents a 71% increase in disposed property from 2016.
- Over 350 untested rape kits were submitted to TBI for examination, made possible through a grant.
- Over 200 bikes and other pieces of property were cleared from the Pound area and disposed of at auction.
- Over 151 items were placed into auction, clearing over \$9,000 made on their sale.
- The unit collected and destroyed 1.69 tons of unwanted medication.

## 2017 Central Supply

- An officer was brought into the unit to replace a retiring civilian.
- There was significant saving in cost of supplies this year. As an example, over \$1,000 was saved on our calendar order alone.
- A complete reorganization and clean out of the central supply unit's storage area included the removal of items stored in the jail elevator and sally port area.
- Over 30+ boxes of unused/no longer approved uniforms and paperwork were disposed of.



## Planning and Grants

The Planning and Grants office is staffed by 2 people. The staff searches for appropriate grants based on department needs, applies for the grants and manages finances and other aspects of the grant as needed.

In 2017, the Grant office:

- Managed 25 federal, state, and foundation grants totaling over \$5.5M.
- Obtained salaries for 11 grant-funded positions.
- All KPD officers completed training provided through the Enhanced Training and Services to End Violence and Abuse of Women Later in Life from the Office on Violence Against Women Grant.
- Contracted with Forensic Firearms Training Seminars, Inc. to certify one officer as a Firearms and Toolmark Examiner.
- Refurbished the KPD Criminal Investigation Division interview rooms with a digital video/audio recording system.
- Trained a new employee in forensic techniques to assist the Internet Crimes Against Children Unit (ICAC) through a Wounded Warrior Grant.
- Began a series of mini-grants with providers to help young people break the cycle of poverty and crime through the Tennessee Crime Control Reduction Program Grant.
- Obtained both federal and state Internet Crimes Against Children funding for the ever growing problem of predators using technology to lure children into sexual encounters.
- Received a Justice Assistance Grant through the Tennessee Office of Criminal Justice for an at-risk youth program, in partnership with: Big Brothers-Big Sisters, Knox County Juvenile Court and Knox County Schools, Interdenominational Christian Ministerial Alliance, Save Our Sons Program, and the KPD Chaplains.

Received foundation grants for preventative policing to include:

- US Lacrosse Foundation - to start a middle school girls' team coached by officers.
- NRA Foundation - an Eddie Eagle costume to enhance gun safety education.
- Target Foundation- incentives for the Officer/Student Literacy Program.
- Blue Cross Blue Shield of Tennessee- Naloxone to save lives in the opioid epidemic .

# Patrol Division



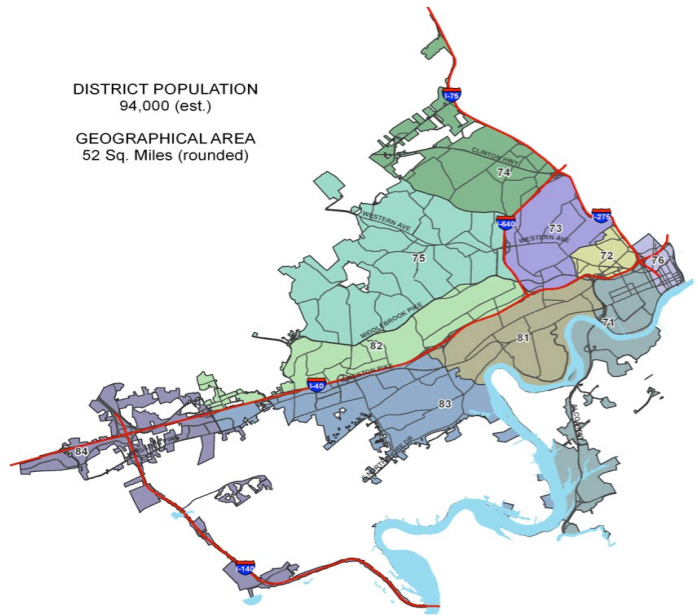
## **Mission Statement: Pursuit of Excellence in Ethics and Values**

**Knowing that law enforcement officers are held to a higher standard of conduct, the officers of the Knoxville Police Department shall strive to uphold the highest ethical ideals in both their professional and private lives. We shall take an active role in establishing and maintaining a professional image of law enforcement in all our contacts with the public we serve through honesty and integrity.**



# WEST DISTRICT

DISTRICT POPULATION  
94,000 (est.)  
GEOGRAPHICAL AREA  
52 Sq. Miles (rounded)

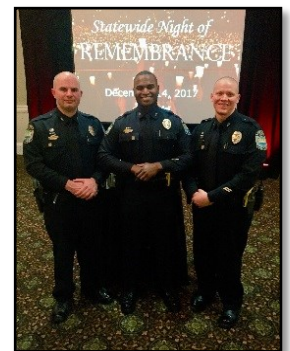


The West District covers approximately 52 square miles of Knoxville, starting at the I-275/I-75 interstate on the eastern edge and moving down to the Tennessee River to the south, and all the way to the Turkey Creek area near Farragut in the west.

The entire District has recently seen a tremendous amount of growth. It is home to residential and commercial properties, industrial complexes, several college and university campuses, as well as several hospitals. The District includes shopping and entertainment areas such as West Town Mall and Turkey Creek, as well as the newly renovated Cumberland Avenue Corridor near the University of Tennessee (UTK) Campus. The UTK Campus, which also falls within the West District, hosts numerous sporting events, community programs, and entertainment attractions, most of which require police presence.



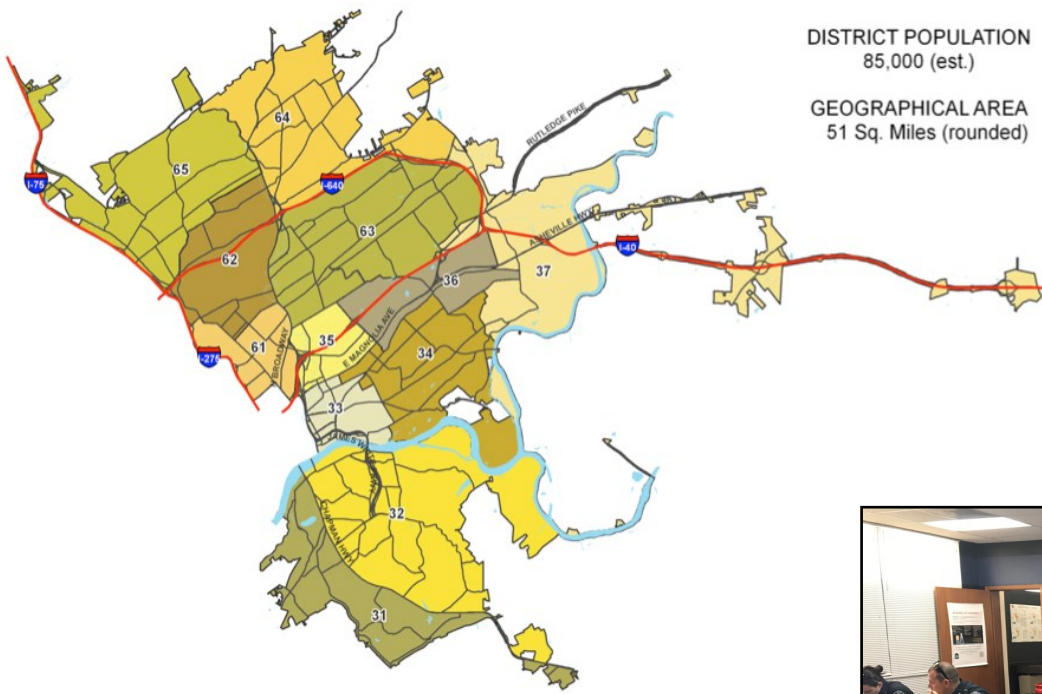
In its continual service to the residents of the District, officers routinely conduct traffic and DUI enforcement initiatives in an attempt to lower the number of injury and fatal wrecks that occur on the roadways. At the annual award ceremony in December of 2017, three West District officers were recognized by the Mothers Against Drunk Driving Organization (MADD) for their 2016 DUI arrest efforts. Officers C. Tucker, E. Nation, and J. Hamilton made a combined 115 DUI arrests.



## Central Business District

The Central Business District (CBD) covers approximately 1 square mile of downtown Knoxville. Officers assigned here have the responsibility of patrolling this area 24-hours a day, 7 days a week. The CBD is comprised of over 2400 residents, more than 90 restaurants, 8 hotels and over 50 miscellaneous retailers. On an average weekday 22,000 employees work downtown. CBD officers are often assigned bike patrols and walking patrols in addition to their other daily assignments.

In 2017, downtown Knoxville hosted many special events including: the Dogwood Arts Festival, Rosini Festival, farmer's markets, parades, concerts, Movies on the Square, Festival on the Fourth and many more. CBD officers worked closely with the Mobile Field Force and Neighborhood Bike Officers to ensure citizen safety and protect constitutional rights during the several protests, rallies, marches and demonstrations that were held downtown in 2017.



# East District

The Knoxville Police Department East Patrol District is staffed by 82 law enforcement professionals dedicated to providing comprehensive police services to the citizens of Knoxville. One captain, seven lieutenants, twelve sergeants, sixty-one patrol officers, and one administrative assistant work from the East District Headquarters, located at 4450 Walker Boulevard.



Geographically, the East District is 53 square miles. It is bordered by I-275 / I-75 on the west, Emory Road to the north, John Sevier Highway to the south, and Midway Road to the east. This area of neighborhoods and thriving businesses is a great example of the diversity of the city and citizens of Knoxville.



Officers in the East District continued working towards specific goals in 2017, with enforcement efforts dedicated to the reduction of crime, order maintenance, and the reduction of traffic crashes.

Teamwork and coordinated efforts were vital to the officers of the East District in addressing issues in 2017 as was our continued focus of working with the community. The Liaison Officer Program pairs beat officers with neighborhood groups. In the East District we have 26 community liaison officers who cover 34 groups. Officers attended 336 community and business meetings with approximately 3500 people attending those meetings focusing on a collaborative response to community issues.

The men and women of the East District showed an amazing focus and professional work ethic in 2017 highlighting dedication to the community they serve.



## 2017 Knoxville Police Department

Crime Reports					
	2016	2017	2017 % Total	Difference	% Change
<b>East</b>	14,724	15,135	49.08%	411	2.79%
<b>West*</b>	14,769	15,700	50.92%	931	6.30%
<b>CBD (Beat 76)</b>		1,746			
	<b>29,493</b>	<b>30,835</b>		<b>1,342</b>	<b>4.55%</b>

\*West Total includes CBD total

Calls For Service					
	2016	2017	2017 % Total	Difference	% Change
<b>East</b>	132,842	135,570	54.79%	2,728	2.05%
<b>West****</b>	107,799	108,062	43.67%	263	0.24%
<b>CBD (Beat 76)</b>		10,976			
<b>Other*</b>	1,423	1,785	0.72%	362	25.44%
<b>Unk**</b>	1,293	2,008	0.81%	715	55.30%
	<b>243,357</b>	<b>247,425</b>		<b>4,068</b>	<b>1.67%</b>

\*Other includes ten code 1076 Officer Message"

\*\*Unknown includes ten code 1025, BOLOS and 911 calls where dispatch did not reflect Beat in call records Wireless Hang-up Calls are removed from totals

\*\*\*\*West Total includes CBD total

Arrests - Taken Into Custody					
	2016	2017	2017 % Total	Difference	% Change
<b>East</b>	4,839	4,291	41.97%	-548	-11.32%
<b>West*</b>	5,317	5,554	54.32%	237	4.46%
<b>CBD (Beat 76)</b>		814			
<b>Knox Detention Facility</b>	483	328	3.21%	-155	-32.09%
<b>Other LEO / County</b>	30	49	0.48%	19	63.33%
<b>Unk</b>	35	3	0.03%	-32	-91.43%
	<b>10,704</b>	<b>10,225</b>		<b>-479</b>	<b>-4.47%</b>

Count is people - not total arrest charges

\*West Total includes CBD total

Field Interviews					
	2016	2017	2017 % Total	Difference	% Change
<b>East</b>	1,290	1,422	39.01%	132	10.23%
<b>West*</b>	1,378	2,223	60.99%	845	61.32%
<b>CBD (Beat 76)</b>		371			
	<b>2,668</b>	<b>3,645</b>		<b>977</b>	<b>36.62%</b>

\*West Total includes CBD total

January 4, 2018

This data could change if additional data is entered to the system

## Crisis Negotiations Team

The Crisis Negotiations Team currently consists of 13 officers and is responsible for responding to incidents that require officers trained in crisis intervention and negotiation techniques to de-escalate, stabilize and peacefully resolve a wide array of situations that officers encounter when dealing with persons in crisis. The Team was requested to respond to 20 incidents in 2017 that included barricaded suspects and suicidal individuals.

The team participated in 96 hours of training. Monthly training consisted of classroom, case studies, guest speakers, equipment proficiency and scenario-based training. The Crisis Negotiations Team also participated in multiple joint training exercises with the Department's SOS Team and the Oak Ridge Police Department. All members of the Team must attend either a 40-hour basic crisis negotiations school taught by KPD instructors, the FBI basic school, or a school of equal value that has been approved by the team coordinator and the Chief of Police. Team members attend additional training as available.

## Crisis Intervention Team

Responding to individuals in mental health crisis continues to be a multifaceted and difficult issue facing law enforcement. Officers are often the first responders in mental health emergencies. In the past, a significant number of these encounters between law enforcement and individuals who have a mental illness has ended tragically. Crisis intervention training and the formation of the Crisis Intervention Team (CIT) has led to an increase in community collaboration and partnerships. The basic goals of Crisis Intervention include improving officer and consumer safety, and redirecting individuals with mental illness from the judicial system to the health care system.

The Knoxville Police Department along with the Knox County Sheriff's Office, UT Police Department, and Helen Ross McNabb provide area law enforcement, EMS, and medical professionals training in crisis intervention. Based after the Memphis model, the program's curriculum provides training in the signs and symptoms of mental illness, PTSD, psychotropic medications, suicide prevention, schizophrenia, bi-polar disorder, basic verbal skills and de-escalation techniques. The program also conducts visits to various community resource providers to familiarize student officers with services that are available in the area.

(Crisis Intervention Continued)

The Knoxville Police Department's CIT program is an innovative and pro-active approach to effectively respond to individuals in a mental health crisis. In 2017, the Knoxville Police Department sent 14 officers to the 40-hour CIT training, bringing the current number of CIT officers to 61. There were 15 follow-up visits made by a CIT officer and a mental health professional. Also in 2017 there were 129 referrals made to other community resources.

## Search and Rescue



The Search and Rescue Team's primary mission is to conduct missing person searches, to identify witnesses and to assist

in other criminal investigative matters. The team is split into two task forces which train every other month to ensure the team continues to hone their skills in search techniques.

During 2017, the Search and Rescue on-call task force was deployed three times and the missing person was recovered each and every time. This included a mentally challenged 57 year-old male, who had been missing for 12 hours and a mentally challenged juvenile with the capacity of a 4-year-old. On duty team members were also called on to assist patrol approximately 4 times.



## Special Operations Squad

The Special Operations Squad (SOS) is assigned to respond to high-risk incidents requiring specialized training and/or equipment. Members of the team train to perform as a highly disciplined unit during any unusual occurrence. Potential incidents might include hostage situations, barricaded subjects, acts of terrorism, riot control, dignitary protection, mass arrest situations, sniper situations, civil defense and high-risk warrant service.

During 2017, the Special Operations Squad performed the following functions for the Knoxville Police Department:

- Executed 16 high-risk search warrants
- Provided over-watch protection for 35 special events
- Responded to 10 calls for service involving barricaded persons or potential barricades
- Provided dignitary protection detail on two occasions

## Honor Guard

The primary purpose of the Honor Guard is to honor and stand watch over law enforcement officers who have made the ultimate sacrifice. The Honor Guard team takes pride in the law enforcement profession and strives to present a positive and professional image to the general public. Other missions include civic events, where the team posts and retires the colors, awards ceremonies and other events appropriate to the primary purpose.



In 2017, the Honor Guard conducted 30 missions. The team trained one day each month. Additionally, Sergeant Maxwell was requested to train an out-of-town team for their jurisdiction.

## Explosive Ordinance Detail

The department's Explosive Ordinance Disposal (EOD) Team, or 'Bomb Squad,' is responsible for: providing for the safe handling of Improvised Explosive Devices (IED's) and Unexploded Ordnance (military UXO); recovery and disposal of commercial and military explosives; investigation of bombing incidents including attempts, hoaxes, and post-blast incidents; and providing related training to law enforcement and civilians. The KPD Bomb Squad also provides support to several nearby federal and local law enforcement agencies for these same functions when requested.

During 2017, the bomb squad answered a total of 66 calls for service including suspicious packages, IEDs, recoveries of ammunition and ordnance, bomb threats/searches, and post blast investigations. They also performed 34 operational stand-bys and 15 static displays and demonstrations in the community.

Suspicious Packages / IED's:	25
Recovery:	31
Bomb Threats / Searches:	8
<u>Post Blast Investigation:</u>	<u>2</u>
Total Calls for service:	66
(an increase from 34 in 2016)	

Operational "Stand-bys":	34
(an increase from 15 in 2016)	
Displays / Demonstrations:	15

## Training Summary:

24 bi-monthly training days  
Feb - 1 week, HDS recertification  
5/15 - 1 week, FBI Post blast  
6/3 - Tennova Hospital bomb threat exercise  
6/7 - EOD / KFD Haz Mat Radiological exercise  
8/22-8/24 - Bomb Commanders Conference  
8/29 - IABTI Conference in 9/1 - Training with Air National Guard 9/28 - FEMA Tabletop exercise for CCTA

## Team Summary at end of year:

8 total members: 5 certified bomb technicians and 3 support members

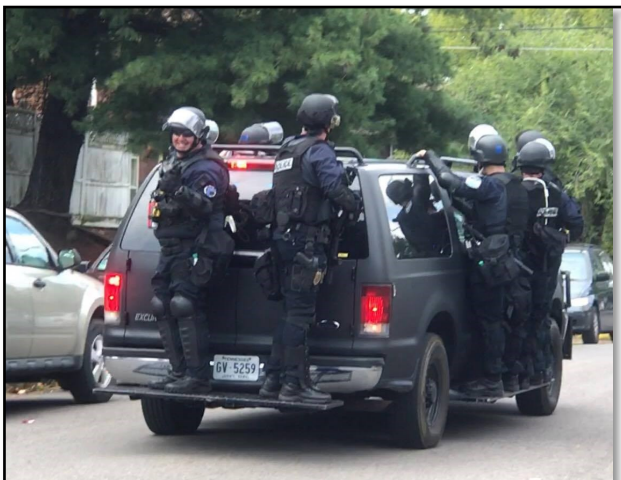


## Mobile Field Force

The Knoxville Police Department's Mobile Field Force (MFF) has 26 members who are equally divided into three squads. During 2017, the MFF personnel deployed 80 times with 14 of the deployments providing security at City of Knoxville special events or events with dignitaries. All available members of the MFF were deployed 3 times for large events, and 10 to 20 MFF members were deployed 14 times for medium sized events. On 56 occasions, 2 to 10 MFF members were deployed for smaller events. MFF leadership responded to assist patrol officers as they monitored demonstrations 7 times. In summary, there were 456 positions filled by the MFF officers on these deployments during the course of the year.

For the eighth year, the Mobile Field Force staffed Cumberland Avenue on all eight University of Tennessee football home games. However, additionally in 2017, 4 MFF officers were deployed on bicycles two hours prior to kickoff times. Assignment of the MFF to Cumberland Avenue relieved patrol shifts of the assignment and promoted consistent enforcement of order maintenance issues in the Cumberland Avenue area.

During 2017, members participated in quarterly training sessions that included topics such as: passive resistance, formations, litter usage, flex-cuffing and team movements as well as scenario based exercises incorporating deployments from bicycles and vehicles. The MFF also conducted seven crowd control training sessions for Recruit Class 2017-A for a total of 23 hours of training.



## Homeland Security and Special Events Coordinator

The Knoxville Police Department's Homeland Security (HLS) and Special Events Coordinator is responsible for maintaining situational awareness, conducting planning, facilitating training, and coordinating responses that help the agency prepare for, prevent, and respond to large scale or unique emergencies. Through the development and implementation of a comprehensive and coordinated strategy, Homeland Security helps provide for a city that is safe, secure, and resilient against terrorism and other hazards. Further, the office of Homeland Security serves as a liaison between federal, state, and other local agencies as well as private stakeholders on matters relating to the security and safety of our citizens.

In response to tragedies at special events throughout the nation, the HLS Coordinator is also responsible for ensuring emergency preparedness for special events and large gatherings. They do this by meeting with event organizers, convening a planning committee to review emergency procedures and security needs, and writing and implementing Incident Action Plans.

Homeland Security encourages our citizens to report suspicious activity: "If you see something, say something." If you see something unusual or suspicious taking place that may be an indicator of terrorism or criminal activity, then report that behavior or activity to law enforcement by calling 9-1-1. An alert public plays a critical role in keeping Knoxville safe.

## ANIMAL CONTROL

Eight officers and one supervisor staff the Knoxville Police Department's Animal Control Unit. The Animal Control Unit is responsible for responding to all calls for service involving domestic animals and livestock, investigating animal cruelty and neglect complaints, and picking up sick/injured wildlife within the city limits. The unit is also responsible for inspecting all area pet shops, issuing permits for exhibitions involving animals, special animal permits, and permits for commercial and non-commercial kennel operations. We also order and deliver city license tags and collect monies and receipts from 52 area vets. In addition, the Animal Control Unit with assistance of the Animal Control Board and the City Law Department work on policies and procedures for the unit. New ordinances are recommended and old ones are modified to better handle animal control problems.

The Unit has handled about 6 dangerous dog cases this year. Since this ordinance was enacted in 2007, we have seen the number of cases decline. The Urban Hen Ordinance went into effect at end of 2011 with 91 households receiving permits to date.

In 2017, we answered 8,425 calls for service; picked up 3,086 animals and issued 455 citations. In addition, officer patrols initiated 5,089 calls, resulting in the pick-up of 247 animals and 152 citations. These statistics combined resulted in 13,514 total calls; 3,333 animals picked up and transported; and 597 citations being issued. In addition, officers presented educational programs to schools, neighborhood meetings, and businesses such as KUB and the US Postal Office. The unit also assisted the Animal Abuse Task Force Safe Haven Program 5 times by transporting animals involved in domestic situations.

We hired 4 new animal control officers (ACO) this year, and they have attended 40 hours of National Animal Care training. Rhonda Bender is now certified as a Cruelty Investigator after completing the required 120 hours at the National Animal Cruelty Investigation Institute. All ACO's have received the required 20 hrs. of in-service trainings. We have 4 ACO's who are Disaster Animal Response Team (DART) certified by the Department of Agriculture.

Our unit is dedicated to being the best Animal Control Unit in the Southeast keeping streets safe from dangerous and/or stray, unwanted animals; aiding abused and neglected animals; educating pet owners on proper care and control of their pets; and obtaining food, doghouses, vet care, and straw as needed.

## K9 Detail

The K-9 Detail has been an integral part of KPD for many decades with intensively trained officer/canine teams. These teams are routinely used to find drugs, search buildings, track suspects and others, detect explosives, assist in crowd control, perform other patrol tasks, and provide protection to dignitaries and to their human partners.

The Knoxville Police Department has 14 multi-use canine teams. In 2017, these teams answered 1674 total calls for K-9 service. Drug interdiction continues to be a major priority for the K-9 Unit. During the year, K-9 teams searched 1315 vehicles, 4 buildings, 83 packages, and conducted 3 area searches for drugs. As a result of these efforts, 24 vehicles, 146 guns, and approximately \$254,981.00 were seized. In addition, 23 pounds of Marijuana, 222.5 ounces (13 pounds) of Cocaine, 1935 illicit pills, 105.5 oz. (6 lbs.) of Methamphetamine, and 31.93 oz. of Heroin were also seized. In 2017, K-9 teams conducted 47 criminal tracks and 1 non-criminal track. Teams also searched 101 buildings and conducted 40 area searches for suspects which resulted in 48 K-9 apprehensions, 6 of which were physical apprehensions. Teams also responded to stand-by once for crowd control and had 15 deployments for article/evidence searches. The K-9 Unit conducted 25 demonstrations with estimated attendance of 7300 people. K-9 Teams assisted in over 351 felony and 1077 misdemeanor arrests. The Explosive Detection Canine (EDC) teams completed 106 assignments which included 10 school sweeps, 471 vehicle sweeps, and swept 7 buildings and 350 packages for explosive substances.

The K-9 Unit added a second Explosive Detection Canine handled by a new K-9 officer. Two new K-9s were purchased in preparation for upcoming retirement of K-9s.

Intensive training with at least 16 hours per month included: narcotics detection and patrol/utility, International Police Working Dog Association (IP-WDA) certification, and the IP-WDA National Workshop.





## Inspections Unit

The **Inspections Unit** is responsible for enforcing local and state laws pertaining to the sale of alcoholic beverages and vehicles for-hire. In addition to enforcement duties, the unit:

- Investigates the criminal history of beer permit applicants
- Maintains records, processes permits and vehicle inspections for each company and driver of vehicles for hire
- Monitors the conduct and investigates complaints of wrecker companies and drivers who are members of the City of Knoxville rotation
- Issues booting licenses and investigates booting complaints,
- Handles all aspects of secondhand dealer license applications
- Reviews applications and monitors special noise permits and MMA (Mixed Martial Arts) cage fighting events
- Coordinated the Tennessee Alcohol Server Knowledge Class (TASK) with 54 classes and 1019 students in attendance. These grossed \$50,950.00.

The unit cited 1 establishment for non-compliance with the annual TASK attendance requirement, compared to 4 citations issued in 2016. To combat underage drinking and sales to minors, the unit along with the Tennessee Alcoholic Beverage Commission conducted a total of 15 alcohol compliance checks. These involved 395 establishments of which 72 or 18% sold or served alcohol to underage patrons. This was a 10 percent decrease from 2016. Surveillance and appropriate action was taken against establishments that sold to intoxicated patrons. The unit issued 36 alcohol related citations and 10 alcohol related arrests. The unit issued 2 citations and made two 2 arrests for other violations.

### Year-end enforcement activity summary:

Activity	2017	% increase/ decrease
Citations issued- Total alcohol related	18	- 67 %
Citations issued- Total vehicle for-hire	8	+60 %
Citations issued- Total all other	2	- 96 %
<b>Total Arrests</b>	<b>12</b>	<b>+ 20 %</b>

## Inspections Unit Continued

The Inspections Unit processed 116 new Beer Permit applications. The unit also fingerprinted and completed background checks on 307 alcohol establishment owners and managers. A total of 13 Administrative Hearings were held before the Knoxville Beer Board. The unit also posted 99 Beer Board public notices and served 18 non-compliance notices for the Beer Board in 2017.

The Inspections Unit assisted CID with enforcement of the secondhand dealer ordinance by accepting and processing applications for a secondhand dealer license. This process included conducting background checks on the applicants. The unit processed 25 secondhand dealer license applications, which grossed \$1250.00. The unit also conducted 29 background checks for applicants and their employees.

A total of 204 vehicle for-hire driver permits were processed which grossed approximately \$9,570.60. Of these, 117 were renewal permits and 87 were new driver permits. There were 52 temporary driver permits issued. One driver permit was denied. The unit inspected 78 taxis, 19 limos, and 17 sedans, which grossed approximately \$11,400.00. There were 6 taxi, limo and shuttle complaints investigated by the unit. The unit issued 8 citations related to various vehicles for hire charges. The unit processed 32 taxi, limo and sedan business renewal applications grossing \$1,600.00, as well as 7 new business applications which grossed \$1,750.00. The unit processed no renewal applications for a pedal carriage business. The unit inspected no pedal carriages.

There were approximately 9 wrecker complaints and 5 booting complaints investigated by the unit. Three booting licenses were issued in 2017. To ensure that wreckers on the city rotation operate according to state and local regulations, the unit inspected 80 wreckers, which grossed \$2,000.00. The unit processed 8 wrecker drivers in 2017. The unit attends the monthly Wrecker Services Commission meeting and provides them with information regarding wrecker companies and drivers. The unit regulates the wrecker companies on the city rotation and is responsible for the rotation schedule. Routine inspections are conducted to ensure compliance with the rules and regulations.

## **KCDC**

The Knoxville Community Development Corporation (KCDC) Security Detail consists of one full-time supervisor and over fifty part-time officers conducting security/police operations in the public housing areas throughout the City of Knoxville. The supervisor acts as a liaison between Knoxville's Community Development Corporation and the Knoxville Police Department. The liaison is responsible for coordinating the daily activities of the public housing patrol operations. The supervisor also conducts background investigations on all public housing applicants and all investigations related to the KCDC criminal trespass list. During 2017, the KCDC liaison conducted 3798 background checks for residency and 156 criminal trespass investigations.

The supplemental patrols consist of off-duty police officers that provide services in all of KCDC's properties throughout the city. These officers responded to calls for police services and conducted proactive policing activities in their assigned developments. The officers also supplemented the Organized Crime Unit, Repeat Offender Squad, and Patrol during special and tactical operations.

During 2017, off-duty officers working for KCDC conducted 1057 walking patrols and 430 knock and talks. These officers conducted 200 preliminary investigations, issued 713 citations, made 430 arrests for misdemeanor charges, made 52 arrests for felony charges, completed 156 Security Reports, made 258 Criminal Interdiction Stops, and removed 527 non-residents from the properties. Officers dispersed crowds on 211 occasions and recovered 35 stolen vehicles.

Investigations conducted by these officers resulted in the confiscation of 19 handguns, 5 long guns, 157.43 grams of cocaine/crack cocaine, 1734.8 grams of marijuana, 140 illegal pills, 33.86 grams of heroin, and 130 items of drug paraphernalia. Officers also seized \$12,424.00.

## **Transportation Unit**

The Transportation Unit, staffed by uniformed civilians, takes prisoners from the field to the intake center or other appropriate facilities. This allows police officers to quickly return to service after an arrest and provides an alternative means of transporting unruly and combative prisoners.

## **Neighborhood Bicycle Officers**

The Neighborhood Bicycle Officers (NBO) of the Patrol Division are tasked with conducting bicycle and walking patrols to address issues on the city's 124 miles of greenway trails (both urban and wilderness) and in its 93 parks. The officers assigned to this unit relieve the patrol squads from this responsibility thus freeing them for calls for service and other proactive patrols.

In 2017, the NBO's conducted 2,792 directed patrols in the parks and on the greenways inside Knoxville's City limits. This resulted in 125 reports and field interviews, 56 citations, and 42 arrests. In addition to these patrols, bike officers had other commitments they performed in an effort to support the patrol districts. They assisted in the investigation and cleanup of numerous homeless camp complaints, provided special event security, deployed Skywatch and electronic message boards, and provided the department's bicycle maintenance. Bike officers also continued work on the Urban Wilderness mapping and trail classification system and participated in several safe bicycle campaign initiatives.

## **Repeat Offender Squad**

The Repeat Offender Squad (ROS) continued its efforts in 2017 to locate and apprehend offenders whose activity had the greatest negative impact on the community as a whole. This was achieved through several methods including a focused effort on subjects involved in multiple incidents and subjects involved in violent encounters.

As the squad maintained this effort, the working relationship between ROS and multiple elements of Criminal Investigation Division grew stronger, thus increasing the effectiveness with joint operations. This strengthened purpose would prove beneficial again with the formation of the Violent Crime Initiative (VCI). The VCI was in its early stages at the end of 2017, but still resulted in the apprehension of four individuals who were known to be active in gang activity and violence.

In 2017, the ROS recovered more than 500 grams of various narcotics and at least 29 firearms in relation to more than 220 charged offenses.

## Marine Unit

The Marine Unit provides waterway patrols, boat safety checks and education, assists disabled boaters and swimmers, and enforces boating laws on the waterways inside the City of Knoxville. The 20 member team also conducts pro-active security patrols, provides waterway support for special events on and near the water, and supports other KPD teams when they need access to the water. Officers who work on the Marine Unit are trained and commissioned by the Tennessee Wildlife Resource Agency (TWRA) to enforce boating laws.



In 2017, the unit conducted 24 activities including patrols, special events, and calls for assistance.

Waterway Patrols:	4
Special Events:	11
Trainings:	2
Calls for Service:	7

Resulting in:

49 Boat Inspections
3 Boater Assists
2 Citations
5 Arrests
1 Report

Training included the annual, 8-hour TWRA Blue Card Training for all members. Additionally, 4 members participated in the National Association of State Boating Law Administrators (NASBLA) 40-hour Boat Operators Course.

In 2017, the unit began working with the US Coast Guard Maritime Security Committee. Activities include: information sharing, patrols and follow-ups, radiological monitoring and US Port Authority grant opportunities.



## Explorer Post 300

The Explorer Post of the Knoxville Police Department is a scouting program designed to introduce young men and women ages 14 to 20 to law enforcement as a potential career. Explorers are volunteers who meet regularly to learn about law enforcement and the Knoxville Police Department.

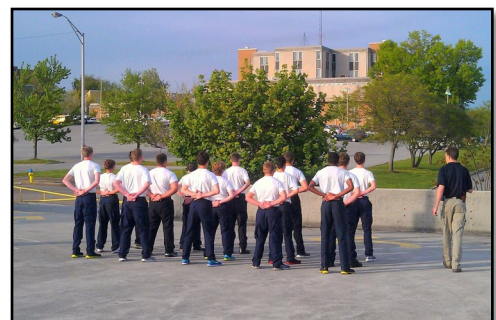
They also provide working support to the department by assisting with activities such as traffic and crowd control at special events, crime prevention and safety education events, and patrol ride-a-longs.

Additionally, Explorers learn skills that provide them with a solid foundation to become productive members of our community. The Explorers are assigned to the Special Services Unit of the Patrol Division.

The Explorer Post ended the year with 13 active explorers and an additional 10 that are in the basic training program to become active members of the post.

### Explorer Highlights for 2017

- Held 30 meetings and training sessions
- Assisted the department at 66 events
- Collected litter and reported maintenance issues at Fort Dickerson Park with the City's Adopt-A-Park Program
- Helped to staff the Safety City Summer Program during June and July
- Competed in a Regional Competition with other Explorer Units
- Donated a total of 2560 volunteer hours to the department



## **TRAFFIC SERVICES**

### **DUI and Special Enforcement Program**

The DUI Enforcement Program focuses its enforcement efforts in locations where there are high rates of alcohol-related incidents. This grant-funded initiative allows the police department to target impaired driving through the use of Tennessee Highway Safety Office (THSO) grants that pay for officers' salaries while conducting enhanced DUI enforcement. This enhanced DUI reduction program resulted in 19 DUI arrests, 1031 citations being issued, and 50 additional arrests being made for other offenses. Other grant initiatives in 2017 included Seat Belt and Pedestrian Safety focuses.

### **Motorcycle Unit**

The Knoxville Police Department Motorcycle Unit, the "Blue Hawks," is responsible for traffic functions in the City of Knoxville. They investigate traffic crashes that occur in the city and conduct traffic enforcement on a daily basis. In 2017, the Motorcycle Unit issued 7,183 citations and investigated 3,440 crashes. The unit is also responsible for the investigation of all fatal crashes that occur within the City of Knoxville. The unit provides traffic support for escorts, special events, races, and parades. In 2017, those events included 44 road races, 8 parades, 17 funeral escorts, traffic control at 71 special events and numerous VIP and dignitary escorts. The unit was also proud to participate in events surrounding the 2017 USA Cycling National Championships and The NSRA Street Rod Nationals South. In addition to enforcement, crash investigation and special events details, members of the unit taught an 80-hour Northwestern University Basic Police Motorcycle course.

### **School Crossing Guards**

The School Crossing Guard function of the Knoxville Police Department is part of the Traffic Services Division. Twenty-eight (28) part-time employees staff elementary schools in the morning and afternoon as students arrive and are dismissed to ensure our school zones are safe for the students who walk to and from school.

### **City Court Security**

The Traffic Services Unit is responsible for security for the City of Knoxville Municipal Court. The City Court Bailiff is responsible for security in the courtroom and assists citizens who appear in Municipal Court during day and night court sessions. Municipal Court is held Monday through Friday.

### **Hit & Run / Automated Red Light Camera Enforcement**

One full-time officer is assigned to the Hit & Run office of the police department. The officer is assigned to the Traffic Services Unit and is responsible for reviewing all Hit & Run events that occur within the City of Knoxville. In addition to Hit & Run investigations, the officer also acts as the Automated Red Light Camera Enforcement liaison officer. This officer reviews all automated enforcement violations and determines if a violation has actually occurred before an automated citation is issued.

### **Traffic Calming Initiative**

The Knoxville Police Department is committed to strengthening and protecting its neighborhoods by improving the quality of life in residential areas. The desirability of Knoxville neighborhoods as places to live and raise a family is directly affected by local traffic conditions. The City of Knoxville allocates a portion of its resources annually to address neighborhood traffic safety and provides funds for officers to conduct traffic enforcement in various neighborhoods throughout the city. Enforcement is divided equally among City Council Districts. In 2017, officers conducted over 2,868 hours of enhanced traffic enforcement in neighborhoods in Knoxville resulting in 4,372 citations and 165 arrests.



# **Criminal Investigation Division**



## **Mission Statement**

### **Pursuit of Excellence in Interaction of the Police with the Community**

**We are committed to a police-community partnership in providing the delivery of police services. We shall accept a leadership role in increasing community understanding of our abilities and limitations. Proactive policing and crime prevention shall be our primary focus.**

## Forensic Unit

The Forensic Unit is staffed by both sworn and non-sworn personnel who are all graduates of the University of Tennessee's National Forensic Academy located in Oak Ridge, Tennessee. The unit is comprised of six special details: Crime Scene Processing, Fingerprint Identification, Firearms Identification, Photo Lab, Phone Forensics and Polygraph. Through these specialties, the unit provides services from bullet comparisons to crime scene reconstruction. The unit also provides presentations to area citizens groups, scouts and school groups. Training collaboration is shared between state, local and federal agencies aimed at perfecting forensic crime scene techniques.

The Forensic Unit responded to over 3,764 calls for service in 2017, ranging from vandalism to homicide. The unit gathers evidence from crime scenes such as: blood spatter pattern documentation, latent fingerprints, DNA trace evidence, bullets, shell casings, shoe impressions, chemically developed bloody handprints, impression casting of footprints, tool marks and fingerprints from weapons used in crimes to aid in solving violent and other crimes in Knoxville.

Some of the forensic services provided by the **Crime Scene Detail** include latent fingerprint identification, blood spatter analysis, firearms reconstruction, firearm bullet and shell casing matching, and processing and preservation of evidence collected at crime scenes. Crime scenes may also be documented with photography, videotaping, field sketches and laser data plotting of crime scenes with the *Total Station* instrument and related software. The services provided by this detail support the field officer, investigator and court prosecutors during prosecution.

The **Polygraph Detail** conducts criminal and pre-employment polygraph tests, which are very different in nature and content. Criminal examinations are specific tests to find deception in the suspect of a crime. Each examination consists of pre-test and post-test interviews and polygraph exams. The detail assists investigators in identifying perpetrators and bringing cases to successful closure. In 2017, the detail administered 155 polygraph examinations. The Polygraph Detail is also responsible for the development of suspect composites (sketches) which are used in crime bulletins to identify crime suspects.

Photographic evidence plays a strong roll in the criminal prosecution. The FARO's 3D Laser Scene Documentation system was added to the Forensic Unit in 2017 and is used to document major crime scenes in 3 dimensions. The 3D scans provide investigators and prosecutors with a better view of the crime scene. The **Photography Detail** processes photographs for all city departments. These services include creating enlargements and DVD/CD disks for court presentations and photography at special events throughout the city. In 2017, over 66,000 photographs were taken of crime scenes or department events and 16,243 images were processed by this unit.

The **Firearms Detail** is participating in the Bureau of Alcohol, Tobacco, and Firearm's (ATF) National Integrated Ballistic Information Network (NIBIN) program. The unit uses the BRASSTRAX system to capture high-resolution 2D images and precise 3D topographic information of significant regions of interest which is then submitted to the NIBIN database. The detail is responsible for imaging firearm evidence collected and searching/ comparing the evidence against a national database. Positive database search results are then confirmed with the use of a comparison microscope. In 2017, over 403 microscopic comparisons were performed resulting in 41 positive matches. The Firearms Detail also assists area, state, and federal agencies with various firearms related investigative issues, along with the sharing of investigative resources, such as the test firing tank and indoor range. Two firearm examiners were added to the Firearms Unit in 2017.

The **Fingerprint Detail** uses the nationwide-computerized Automated Fingerprint Identification System (AFIS) to assist officers and investigators in matching fingerprints to unidentified suspects and victims. The detail searches for evidence left behind by suspects at every crime scene. Collected latent prints are then hand-entered into AFIS. The detail is responsible for matching the latent print to the identified suspect. This detail is routinely called upon by other agencies throughout East Tennessee to help identify victims and suspects in homicides and burglaries. In 2017, over 746 searches were conducted; there were 239 AFIS identifications made. A total of 93 individuals identified in criminal cases were investigated.

## Organized Crime Unit

The Organized Crime Unit (OCU) is comprised of the Narcotics Detail, Federal Task Forces and the Intelligence/Gang Team. This unit is responsible for enforcing laws pertaining to organized criminal activities. The unit partners with the U.S. Marshals Service, the Federal Bureau of Investigation, the Drug Enforcement Administration, and the Bureau of Alcohol, Tobacco, and Firearms for certain investigations. The Intelligence/Gang Team is a division of OCU. This unit is responsible for collecting and disseminating information on gang members, gang activity, and subversive groups.

In 2017, OCU members were responsible for the capture of 510 state and federal fugitives who were wanted on charges from drugs to kidnapping and murder. This unit processed 154 civil asset seizures resulting in 84 forfeitures. OCU is the collection point for all neighborhood drug complaints; over 400 drug-related complaints were received in 2017. Investigators were involved in writing over 240 search warrants, ranging from residence and vehicle searches to cell phones and other devices. One Nuisance Injunction was served against a business owner who was habitually involved in narcotics trafficking.



## Property Crimes Unit

The Property Crimes Unit consists of the Burglary and Larceny Detail, the Pawn Shop Detail, the Auto Theft Detail, the Metal Theft Detail, and the Forgery and Fraud Detail. In 2017, the Unit reviewed 11,557 reports. From the reviewed reports, 5,692 cases were assigned to investigators. There were 15 investigators, 2 sergeants, and 1 lieutenant assigned to Property Crimes in 2017. The Unit also has two volunteers that come in once a week to conduct call backs; this greatly helps the unit gather additional information for solving the case. Investigators attend weekly COMSTAT meetings to pass along information/intelligence to the other divisions thus maintaining a flow of communication. The Property Crimes Unit also works closely with surrounding counties on crimes with the same M.O.

The **Auto Theft Detail** has 2 investigators responsible for all vehicle theft cases in the city, including heavy equipment, airplanes, trailers, and boats. The Detail reviews and investigates any vehicles placed on hold at the impound lot, clears every vehicle placed in the stolen car lot before it is released to the owner, and reviews and checks the paperwork on each vehicle sold in the monthly impound sale. The Detail recovers and collects physical evidence from vehicles when necessary. The two investigators in the Detail were assigned 877 reports in 2017. The Detail also uses a computer program to compare any scrapped cars over 12-years old with ones that have been reported stolen.

The **Forgery and Fraud Detail** had 2 investigators in 2017 who were responsible for investigating forgeries, scams, embezzlements, fraudulent use of credit cards, internet-related fraud cases and for making Adult Protection Services referrals. The Detail is a member of the East Tennessee U.S. Attorney General's Identity Task Force and a member of the Knoxville Bankers Group that meets and shares information. The two investigators were assigned 861 reported cases. Additionally, they reviewed 135 Adult Protective Services cases of which 79 were assigned for follow-up.



The **Metal Theft Detail** is responsible for investigating all crimes involving scrap metal. The unit is currently staffed by one primary investigator, the business burglary investigator. With the local and regional problem of theft involving scrap metals, the East Tennessee Scrap Metal Task Force was formed with over 40 local, state, and federal law enforcement members.

Knoxville is the hub for surrounding counties to send and/or receive information on scrap metal thefts. Our investigator is capable of sending out an e-mail to area scrap yards to be on the lookout for certain items that might be taken to be scrapped. The unit also monitors scrap yards in our jurisdiction to make sure they are in compliance with the scrap metal laws.

The **Burglary and Larceny Detail** is responsible for reviewing and investigating all property crimes within the city limits. This Detail is broken into smaller teams that include, home, auto and business burglaries, vandalism, shoplifting and all other thefts. There are 2 investigators assigned to home burglaries, and they were assigned 976 cases in 2017. Only one investigator is assigned to business burglaries, and he was assigned 419 cases. The two auto burglary investigators were also assigned vandalism cases for a total of 829 cases that were investigated. There were 3 theft/larceny investigators that handled all the shoplifting, gas drive-offs, theft from yards and porches, or cases as simple as someone selling a stolen cell phone. The 3 theft/larceny investigators were assigned 1,754 cases.

The **Pawn Shop Detail** is responsible for working as a liaison with all pawn shops and second-hand stores within the City of Knoxville. Inspections of the area pawn shops and second-hand stores are conducted to ensure that the businesses are complying with city ordinances and state law. In addition, the Detail works with other agencies to enhance communications, legislative initiatives and general working relationships. Currently, there is one investigator assigned to this unit, and he was assigned 171 cases. However, all investigators recover pawned items through our internet-based Leads-On-Line program, to which all pawn shops and second-hand merchants are required to report. Over \$200,000 worth of merchandise was recovered through the use of the Leads-On-Line program.

## Violent Crimes Unit

The Violent Crimes Unit is responsible for the investigation of all reported homicides, assaults, rapes, and robberies. The unit also manages the Sex Offender Registry and Walk-in Warrants, which reviewed 930 cases and closed 122 of those by placing warrants on file. This unit also provides a liaison to Juvenile Court.

In 2017, the Violent Crimes Unit investigated 33 homicides, 1,195 aggravated assaults, 79 rapes, and 369 robberies. The Violent Crimes Unit maintained a clearance rate of 43.8% on homicides and an overall clearance rate of 49.9% for all cases assigned to Violent Crimes.



On February 21, 2017, the **Drug-Related Death Task Force** was formed. The Task Force is an initiative of Appalachia HIDTA (High Intensity Drug Trafficking Area) to investigate deaths that are suspected of being drug related. The purpose is to build criminal cases against the sources of supply that led to the deaths. The task force is comprised of two OCU drug investigators, a Violent Crimes supervisor, a part-time Violent Crime Investigator, and a DEA Special Agent. In addition, the Knox County District Attorney's Office, the Medical Examiner's Office, and the Tennessee Bureau of Investigation have become partners in the initiative.

During 2017, the Task Force investigated well over 100 deaths. The Task Force was responsible for criminal charges of either Second Degree Murder or Reckless Homicide in seven deaths. In addition, the Task Force arrested 20 separate individuals for Distribution of Controlled Substances.



## Internet Crimes Against Children



The Internet Crimes Against Children Unit (ICAC) is a team dedicated to protecting children from predators that entice and exploit them via the Internet. The Knoxville Police Department is the lead agency for the Tennessee ICAC Task Force. The ICAC Task Force is funded through grants from the Department of Justice's Office of Juvenile Justice and Delinquency Prevention and the State of Tennessee's Office of Criminal Justice Programs. The Tennessee ICAC Task Force is made up of forty-five affiliate agencies, located across the state. The ICAC unit also partners with federal agencies, the United States Attorney General's Office, and the Knox County District Attorney's Office to prosecute offenders and better serve the community.

In 2017, the KPD ICAC Unit handled over 6,000 CyberTips and investigated numerous other cases. This led to the issuance of over 45 subpoenas and search warrants, 17 federal prosecutions, and 450 forensic examinations of evidence. The unit also provides training to law enforcement and the community.

Statewide, the Tennessee ICAC Task Force investigated over 1900 cases, performed over 3500 forensic exams of devices, made over 180 arrests, and provided Internet safety presentations to over 3500 community members.



## Special Crimes Unit

The Special Crimes Unit's purpose is to protect victims through complete investigations, professional advocacy, and holding perpetrators accountable to increase survivor safety. Special Crimes handles cases dealing with domestic violence, child abuse, missing persons, elder abuse, and human trafficking.

The unit's investigators handled 1,243 cases in 2017 while working alongside other agencies such as The Tennessee Department of Children's Services, TN Adult Protective Services, Knox County Attorney General's Office, Tennessee Bureau of Investigation, and the Federal Bureau of Investigation.

The unit's Victim Service Advocates assisted 2,221 clients in 2017 with safety planning, filing Orders of Protection, referrals for shelter service, legal assistance, and long-term counseling services. In 2017, the unit's Program Manager made 104 presentations to 2,881 individuals in an effort to educate about domestic violence and child abuse. This number includes 73 presentations about dating violence to 2,100 students at seven Knox County high schools.

# Support Services Division



**Mission Statement: Pursuit of Excellence in Utilization of Human Resources**

**The Knoxville Police Department is committed to constantly analyzing, evaluating and utilizing all available resources. We are committed to programs that will enhance the role of both employees and management while working for the betterment of the community.**

## Training Academy

The Training Academy provides basic recruit training to all new officers, annual in-service training to current officers and specialized training as needed. It also provides training for civilian employees of the department, including police cadets.

On February 6, the Training Academy began training 41 new recruits and 3 cadets. The cadets had 6 weeks of training and graduated in March 2017. The police recruits had 28 weeks of intensive training which includes a variety of subject matter such as firearms, driving, defensive tactics, law, physical training, cultural competency, de-escalation, crisis intervention, communication and problem solving skills. The department had 39 recruits that completed training and graduated on August 17, 2017.



From March to July, current sworn officers had their annual in-service training. During in-service, all patrol officers were issued a patrol rifle and presented with three days of intensive patrol rifle training. At the conclusion of this training, every patrol officer passed on their first attempt of qualifications.

For 2017, the KPD Training Academy hosted a wide variety of classes to include Tire Forensic and Crash Reconstruction, Special Impact & Munitions Training, Field Training Officer School, Field Officer Training and Refresher Course, Cadet Bike School, Tactical Bike Officer School, Police Motorcycle Operator Course, Personal & Professional Breakthroughs for Law Enforcement Personnel, and Community Response to Active Shooter Incidents Instructor Training. Monthly roll call trainings were also conducted on Officer Safety, Wellness, Fitness & Nutrition, Firearms & Tactics, First Aid, Naloxone, and Taser transition courses.

The KPD Training Academy served as a host to outside agencies such as FBI, US Federal Marshals, Department of Homeland Security, local hospital security, Knox County School Security, TVA, Air Force Reserve Security Forces, Knox County Sheriff's Office, Sevier County Sheriff's Office, Anderson County Sheriff's Office, UT Police Department, Norfolk Railroad Police, Knox Leadership, Youth Leadership Knoxville, ICE, ATF, DOE, AMR and KAT to assist with training for those agencies.

KPD provided TRACK classes (Training, Responsibility, Awareness, Confidence, Knowledge) for newly licensed drivers between the ages of 16 – 19 years of age. TRACK is a two-day advanced defensive driving and vehicle control program. All classes are conducted under the direct supervision of Knoxville police officers who are certified high liability driving instructors. Students receive much of the same behind-the-wheel training as police officers. In 2017, KPD conducted 11 classes with 61 participants successfully completing this program. This year also marked KPD driving instructors partnering with Helen Ross McNabb for teens who are transitioning out of foster care. Twenty-two students benefited from this initiative.

This was the KPD Training Academy's first year review of selected files from CALEA. The files were chosen at random and the Academy will undergo a file review every year until our next assessment.

The Knoxville Police Department Training Academy hosted the 59<sup>th</sup> Citizens Police Academy, graduating 17 new members. This program is offered annually to persons who live or work within the City of Knoxville. Attendees participate once a week for 12 weeks and have an opportunity to learn about Forensics, Internet Crimes against Children, Family Crimes, Patrol Division, Property Crimes, Crimes against Persons, Tech Services, Training, Firearms, Driving, etc.

## Chaplains Corps

The Chaplains Corps offers valuable assistance to the department in numerous ways. Chaplains are on-call 24 hours a day and respond to officer requests in the field. A few of their activities include:

- Volunteered 11,506 hours
- Responded to 86 death scenes  
Conducted 15 death notifications
- Visited hospitals 48 times
- Attended 52 funerals



## Cadet Program

The Knoxville Police Department Cadet Program allows motivated individuals between the ages of 18 and 22 the opportunity to begin a career in law enforcement before reaching the minimum age requirement to become a P.O.S.T. certified police officer. The primary focus of the cadet program is to provide cadets with an opportunity to earn a college degree and nurture their desire to pursue a productive career with the Knoxville Police Department.

The cadet program also serves as an excellent recruitment tool by providing an opportunity for young men and women to build a foundation in law enforcement that makes them the ideal candidates for the police recruit academy. Cadets receive unparalleled training and guidance from a command staff that are both experienced and dedicated to molding the cadets into exemplary civil servants.

Cadets begin their career by attending the basic cadet academy that provides the skills necessary to perform their duties, deal with the public in a professional manner, and stay safe. Academy training includes: city ordinances, traffic control, report writing, physical training, self-defense, defensive driving, basic police bicycle operation, and more.

Following the academy, the cadets receive on the job training in the form of practical application of skills and riding with an assigned police officer mentor during patrols.

The primary duties of the cadets are to enforce parking ordinances; however, they also assist with writing police reports taken through Teleserve, work traffic posts at UT football games and other special events, work undercover with the Inspections Unit to combat underage sale of alcohol, fingerprinting people for various purposes, and provide security at special events such as the TVA Fair.

There are currently three cadets in the program who began their careers in February of 2017. All three cadets are attending college full-time and utilizing the city's tuition re-imbursement program.

These cadets have proven to be valuable employees to the department. They issued more than 1180 parking citations between July and December, while also performing their other assigned duties.

## (Cadet Continued)

KPD cadets have towed many vehicles which were causing traffic problems, and they are working with traffic engineering to improve parking issues downtown and in the Fort Sanders area. The cadets have also attended additional driving training and have participated in training days for the K-9, Search and Rescue, and Explosive Ordinance Disposal Units.

Each day the cadets gain valuable training and experience while performing their assigned duties and responsibilities. It is our goal to develop them into the best police officer candidates possible, and to instill in them the dedication, motivation, and ability to excel in their role as police officers and future leaders of the Knoxville Police Department.

## Fleet Services

The Fleet Services Unit at the Knoxville Police



Department acts as a liaison with the City's Fleet Department to ensure that KPD obtains and maintains the best police fleet possible.

In 2017, 50 new all-wheel drive Dodge Chargers were ordered and upfitted as Patrol cars, and 5 miscellaneous vehicles were also purchased. In turn, we sold 65 older fleet cars, both marked and unmarked. By the end of 2018, we hope to have all officers in the patrol division in a Dodge Charger. The all-wheel drive cars enable us to use fewer fleet cars as all-weather cars, thus saving time to complete the conversion.



## National Night Out

The National Night Out for 2017 involved fifty-three (53) groups which participated with either an event in their area or turned on their porch lights.

Nine new groups started in 2017 and held enough meetings to obtain their Neighborhood Watch signs.





## **SAFETY EDUCATION UNIT**

The Safety Education Unit (SEU) represents a vital link between the Knoxville Police Department and the surrounding communities within the City of Knoxville. Tasked with providing education to the public at-large as well as the business community, the Safety Education Unit encompasses Safety City, the Life Skills Training program, Volunteers in Police Service (V.I.P.S.), and an array of crime prevention programs, including Neighborhood Watch. In 2017, the unit delivered 540 programs to a total audience of 75,524 citizens.



The Safety Education Unit sponsors a booth at the Knoxville Zoo for the yearly Boo at the Zoo event which is held in October for 12 nights, with a total of 40,987 attendees for 2017.

### **Volunteers in Police Service**

The Volunteers in Police Service (VIPS) supplements and assists units within the department in achieving their respective goals as well as in the delivery of services to the community. Volunteers assist in areas such as the Family Justice Center, Organized Crime Unit, Training Unit, Citizens Police Academy, Safety Education Unit, Safety City, Violent Crimes Unit, Forensics, the Property Unit and many other departmental and community activities.

In 2017, there were six citizens who volunteered and donated 552 hours. This provided \$12232.32 in savings to the city.

### **Personal Protection Programs**

Personal Protection Programs stress safety awareness and harm prevention using common sense measures to survive potentially dangerous situations. During 2017, the Safety Education Unit conducted 17 programs to groups with 868 citizens in attendance.

## **Senior Citizens Programs**

Senior Citizen Programs are designed to inform senior citizens of criminal activity that directly affects them. Programs include information about common scams and frauds that target seniors, as well as personal safety information. In 2017, the Safety Education Unit presented 21 programs with 766 participants from church groups and civic organizations.

## **Residential and Business Survey Programs**

Residential and Business Surveys are provided to local businesses, churches, civic organizations and homeowners upon request. The Safety Education Unit conducts a security survey using the principles of Crime Prevention through Environmental Design (CPTED) to determine the status of a facility and make recommendations to minimize criminal opportunity. In 2017, the Safety Education Unit conducted eight business surveys, five CPTED's on churches, and six schools.

## **Neighborhood Watch Groups**

Neighborhood Watch Groups encourage people to take ownership of their neighborhoods and empowers them to reduce crime through partnerships with their neighbors and police. The program continues to grow.

The 2017 Liaison Officer School had twenty-six (26) officers in attendance. This school clarifies for officers what is expected of them in this program. Command staff visited the class to share information and updates..



## **Fingerprint Programs**

Fingerprint Programs are provided at area safety fairs, day care centers and special events. One such event is **Shoney's Kid Care** which is part of The National Center For Missing and Exploited Children. Safety City staff and the Explorers make identification records of children in case of emergency. In 2017, approximately 1,500 children were fingerprinted at three Shoney's Kid Care programs.

## Child Safety Programs

Child Safety Programs are presented by uniformed police officers to ages from pre-school to middle school. Topics include preventing victimization, gun safety, alcohol/tobacco/other drug awareness, community helpers, tours to the department's police museum, and how to use the E-911 emergency system. During 2017, the unit presented 89 Child Safety Programs with 5,666 participants. Topics are tailored to specific needs and different age groups. Additionally, officers found a variety of ways to interact with young people as a means to develop better community relations.



## Child Passenger Safety

The Knoxville Police Department has 13 employees who have completed a 32-hour Child Passenger Safety standardized training to become nationally recognized, certified car seat technicians. One technician is a certified instructor. In 2017, the department conducted 12 child safety-seat checkpoints. These checkpoints were held at 917 E. Fifth Avenue on the second Saturday of each month. At these checkpoints, certified technicians inspected 282 car seats. In addition, technicians conducted prenatal classes and programs at various locations throughout the city as requested. These classes and programs provide vital child safety seat information to parents on how children should travel safely.

## Fatal Vision Project

The Fatal Vision Project is an interactive program demonstrating the effects of alcohol. The program uses specially made goggles that simulate three different levels of intoxication. Participants wear the goggles for a "clearer" understanding of alcohol's impairing effects in a variety of situations. The goggles are utilized in classrooms, corporate safety programs and in DUI awareness efforts. These goggles are also utilized in the Tennessee Alcohol Servers Knowledge (TASK) classes as a demonstration of impairment for sellers and servers of alcohol. During 2017, a total of 22 groups with 861 participants had the opportunity to interact with an officer and test out the goggles.

## Eddie Eagle Program

SEU obtained an Eddie Eagle Costume with a grant from the National Rifle Association to enhance the Department's youth firearm safety training initiative.



## "If You Read, You Can Be..." - Literacy Initiative

The goal of this project is to foster positive community engagement between at-risk youth and law enforcement through modeling and reinforcing literacy skills. Officer mentors reach out to community organizations to become regular readers to the organizations' youth. Officers meet regularly with youth to read age-appropriate stories and manage the reading incentive program.

At the initial meeting with their officer mentor, participating youth receive a welcome packet and a bookmark with a space to track what they have read. At subsequent visits, the officers distribute new bookmarks and prizes, and read another chapter or book with the students, as age appropriate. During the fall of 2017, six literacy liaison officers/training specialists conducted four monthly meetings with 15-20 youth participating in each meeting.

*With some adjustments, the old Officer McGruff Dog was changed to the Reading Mascot.*





## Safety City



Safety City is a child-size city dedicated to saving the lives of our children. In 2001, the staff began teaching second grade students about pedestrian, bicycle, passenger and fire safety, as well as how to properly use

E-9-1-1. Safety City is open Monday – Friday from 8 a.m. to 4:30 p.m.

In 2017, 11,343 people attended Safety City through its various programs presented. More than 5,400 students attended the second grade educational program. During the summer months a modified educational program is conducted for groups from local churches, daycares, scout troops, etc. Also during the summer, Safety City dedicates certain hours for families to enjoy the facility as a park. Twice a week for about eight weeks, families may bring their bikes and battery-powered vehicles, or just walk around the 11-acre site. In 2017, 4,907 attended for open riding.

Safety City hosts two special events, which are offered primarily to teach participants the safety skills needed to safely ride their bikes in their communities. Children, accompanied by an adult, bring their own bicycles for a safety inspection and their helmets for proper fitting adjustments. The participants receive brief classroom instruction and then practice what they learned at various skills stations throughout the miniature city. In 2017, about 275 people participated in the two events. In addition, Safety City participated in various requested community events serving approximately 6,500 community visitors.



## School Resource Officers (SRO)

The SRO program puts a Knoxville Police Officer in each city middle and high school to ensure the safety and security of students, faculty, staff, visitors, and parents, thus providing a more conducive learning environment. It also serves as a deterrent to criminal activity inside the school and on campus with a faster response to incidents requiring police involvement. When such incidents occur, the SRO is better prepared to respond due to their familiarity with the school layout and schedule. During the 2016/2017 school year, there were 209 arrests/citations in the 15 schools.

In 2017, School Resource Officers, along with Knox County Security Officers, conducted annual school security assessments. SRO's also frequently visit elementary schools to provide those students, parents, and staff with more safety and security. Additionally, the SRO program provides the students, faculty, and staff the opportunity to meet and interact with a police officer in a non-confrontational setting. The officers serve as positive role models as well as a resource and mentor to students. They are available for informal talks and serious conversations about student and/or family problems and issues.

## Crime Analysis

The Crime Analysis Unit obtains and analyzes as much information as possible in order to identify crime patterns, trends, and offenders, and to develop correlations to improve short-term and long-term decision making. This enhances the department's ability to manage, allocate and deploy resources in order to help curtail criminal activity.

The unit handled over 648 requests from various divisions in the department and external agencies, a 25.6% increase over last year. Those reports included requests for maps, reports, analysis, graphics, traffic information and calls for service information. Additionally, the unit distributed 758 bulletins to patrol officers regarding wanted individuals, officer safety information, and other informational bulletins, a 7% increase over last year.

The unit provides reported crime information through the Community Crime Map (online at <http://communitycrimemap.com/>). There were 25,226 queries by the public through this venue, an increase of 7%. Additionally, patrol officers used this resource for neighborhood watch meetings and for information about their beats. In 2017, officers used the system over 3,120 times.

## **Technical Services Unit**

The Technical Services Unit is responsible for all portable and mobile two-way radios, in-car camera systems, and all video requests. During 2017, Tech Services managed and maintained 785 portable radios, 511 mobile radios, and 450 in-car camera systems. In addition to equipment maintenance, Tech Services processed a total of 3,716 video requests during 2017.

In April 2017, the Tech Services Unit began Phase 2 in the implementation of a new department-wide audio/video server system, thus completing the process of migrating 36 months' worth of archived in-car video data to the new server. With the completion of this new system, vehicles have been able to wirelessly off-load in-car camera audio/video four times faster than the previous system. This has reduced the amount of time officers are tied up while the video off-loads to the server and has also reduced the amount of attention required by supervisors to assure video is securely transferred. After the data migration, both active and archived in-car videos are located on one central server.

In November 2017, the Safety Building video camera monitoring system was upgraded and many outdated security cameras were replaced to increase visibility, safety and security throughout the property.

Throughout 2017, the Tech Services Unit worked on several video production projects, including the Austin East, "Thriller" challenge video to raise awareness for the Teal Pumpkin Project, and an open homicide re-enactment production to gain public awareness on a current open investigation.

One new Audio/Video Tech was hired in 2017. A Tech Services Unit member represented the Knoxville Police Department at the national Hexagon Public Safety User Group Conference and Tennessee Advanced Communications Network Firstnet Conference.

Over the course of the year, Tech Services has worked closely with Knox County Emergency Communications District on the planning and implementation of a county-wide radio system. During this process, a representative from Tech Services completed training from Motorola in Radio System Management.

## **(Technical Services Continued)**

Members of the unit taught various training classes and presentations including radio operations to both a cadet class and basic recruit class, in-car camera training for recruits, and a unit overview to the Citizens Police Academy.

## **Teleserve Unit**

The Teleserve Unit of the Knoxville Police Department is a telephone investigations unit that provides citizens with a convenient alternative for reporting certain crimes. Approximately 16 sworn personnel staff the Teleserve Unit 24-hours a day, seven days a week. The Teleserve Unit also provides citizens with a location to obtain advice via phone or in person, address non-urgent complaints, request property checks and complete preliminary crime reports.

The Teleserve Unit completed 9,825 offense reports out of the 33,316 taken departmental wide and made 37 physical arrests. The Teleserve Unit is staffed by experienced officers who provide a wealth of information and knowledge, benefitting the citizens troubled with both police-related as well as non-police related issues or concerns. In turn, this enables our patrol officers to remain proactive in their efforts to address other serious issues and crimes in our city.

The Teleserve Unit is responsible for the physical security of the Safety Building to include Municipal Court. Citizens are required to clear an officer manned security checkpoint and baggage check before being allowed access to the building during the hours of operation.

Approximately 87,544 citizens came through the security checkpoint. Of those 20,880 had x-ray article searches. Those identified 2 handguns and 1 knife which were secured before entering the building. Various interior and exterior security cameras are also monitored in the Teleserve Unit. Panic/emergency alarms are monitored in Municipal Court.

## **Records Unit**

The Records Unit is responsible for storage, maintenance, retrieval and security for all Offense Reports, DUI Reports, Accident Reports, Traffic Reconstruction Files, Criminal History Records and Criminal Investigative files.



