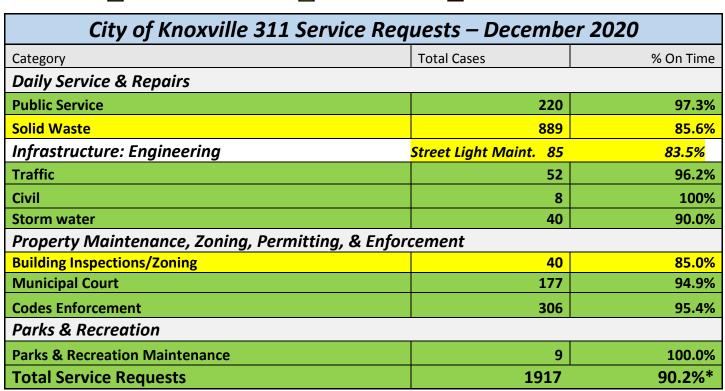




*As of 1//2020 there are 52 open SR's



Above Standard Average Needs Improvement

Top 5 Service Requests Received		
Service Request Category	Total Number	Average Days Open
Trash Pickup Missed	350	2.2
Codes Enforcement- Lot Complaint	240	13.2
Trash Bulky	234	1.9
Trash Cart Issues	209	2.1
Municipal Court	177	1.6
311 Center for Service Innovation Statistics		
Statistic Category		
Number of Calls	10,161	
Average Answer Time	55 secs	
Avg. Length of call	128 secs	

