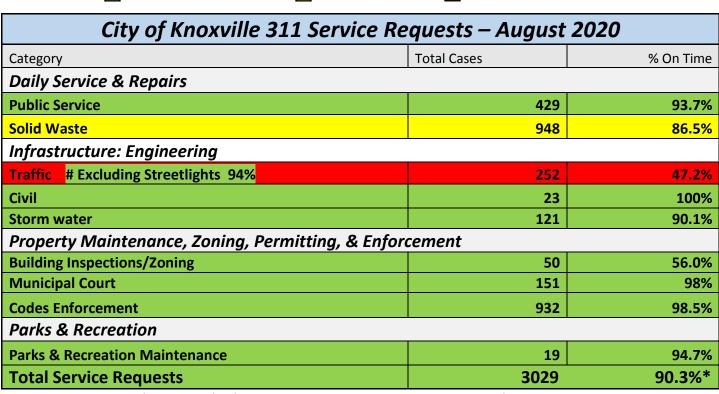




*As of 9/29/2020 there 110 open SR's



Above Standard Average Needs Improvement

Top 5 Service Requests Received		
Service Request Category	Total Number	Average Days Open
Codes Enforcement: Lot Complaint	293	12.8
Trash Pickup Missed	370	2.3
Trash Cart Issues	227	1.9
Trash Bulky	203	2.0
Municipal Court	151	1.7
311 Center for Service Innovation Statistics		
Statistic Category		
Number of Calls	12,327	
Average Answer Time	43 secs	
Avg. Length of call	121 secs	

