

Start with the Cart Jan. 2nd!

# Do Your Part with the Carts



CITY OF KNOXVILLE

## Why did I get a garbage cart?

- The City of Knoxville is providing households with standard garbage carts at no cost to you.
- Standardized garbage carts offer a significant cost savings and help reduce litter.
- Backdoor garbage services will not be interrupted.

## How do I use the cart?

- Use the new cart for garbage pickup beginning **Monday, January 2, 2017**.
- Put garbage in the cart and bring to the usual pickup location with the handle toward the house.
- Garbage will be picked up on the same day as before unless you are otherwise notified.
- Place the cart away from vehicles, utility poles or other items that might restrict the garbage truck mechanism from picking up the cart.
- Do not allow the cart to block traffic, mail service, sidewalks or cause a safety issue.
- If you move, please leave the garbage cart behind for the next resident.
- Garbage carts are **gray** and recycling carts are **brown**.
- Placing garbage in bags inside the garbage cart will help keep items from escaping during the tipping process.
- Lids must be closed with no additional bags placed on the lid.
- If your cart is damaged or stolen, call 311.



More details can be found online at [knoxvilletn.gov/garbage](http://knoxvilletn.gov/garbage). If you have questions related to the new garbage cart, please call 311 or 215-4311.

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## What do I do with old garbage cans?

- Reuse old cans around the house for compost bins, storage for lawn tools, toys or rain barrels.
- Old garbage cans that cannot be reused may be taken to a City of Knoxville recycling center (5 locations, listed on website) or left out **empty** beside the new garbage cart in February for collection.



## What is bulky waste?



- Bulky waste items like furniture, fires and appliances are set out on the same day as garbage.
  - Appliances containing coolant (e.g. refrigerator/freezer) have restrictions. (details on website)
  - Construction waste is NOT bulky waste and is the responsibility of the contractor or homeowner to remove.
- Bulky waste is NOT additional bags of garbage that the cart was too full to hold.
  - If you have difficulty keeping garbage to the amount the cart will hold, the City offers other options, including a recycling program that can help residents manage waste. Also, Waste Connections will provide a second cart for an additional fee.

## Can I recycle?

- The City has a household recycling program that does not require sorting and is picked up curb-side similarly to garbage. To sign up for this program go to [knoxvilletn.gov/recycling](http://knoxvilletn.gov/recycling) or call 311.
- The City also provides 5 conveniently located drop-off recycling centers. ([knoxvilletn.gov/recycling](http://knoxvilletn.gov/recycling))
- If setting out trash and recycling together, place the carts at least 3 feet apart.



For more information, visit [knoxvilletn.gov](http://knoxvilletn.gov) and search for the topic you are interested in or call 311.