Knoxville Police Department

DUTY TO PROTECT • HONOR TO SERVE

2018 Annual Report
About Knoxville, Tennessee

Knoxville is exactly what people declare it to be: a hidden gem. First-time visitors are typically amazed by all the city has to offer. In this one, unique location, mountains meet music... art meets adventure... culture meets cuisine... and no one meets a stranger. The pure walkability of downtown allows people to explore and discover vibrant murals, local music, historic sites, art museums, parks, greenways and more. With its sophisticated mix of culture and cuisine, served up with genuine hospitality, Knoxville will surprise you.

Knoxville is the home of the flagship campus of the University of Tennessee, whose sports teams, the Tennessee Volunteers, are popular in the surrounding area. Knoxville is also home to the headquarters of the Tennessee Valley Authority, the Tennessee Supreme Court’s courthouse for East Tennessee, and the corporate headquarters of several national and regional companies. Revitalization initiatives by city leaders and private developers have had major successes in spurring growth in the city, especially the downtown area. As one of the largest cities in the Appalachian region, Knoxville has positioned itself in recent years as a repository of Appalachian culture and is one of the gateways to the Great Smoky Mountains National Park.

Whatever your passion, Knoxville knows how to fuel it. Step into its borders and discover fine food, festivals, award-winning theatres and music for every ear. Knoxville puts no bounds on its surprises. No matter how high the bar is set upon your arrival, Knoxville is ready to jump.
# Table of Contents

LEADERSHIP TEAM ................................................................. 4  
MESSAGE FROM THE CHIEF OF POLICE .......................... 5  
YEAR IN REVIEW ............................................................... 6  
EMPLOYEE RECOGNITION ............................................... 8  
BY THE NUMBERS ............................................................ 10  
DEPARTMENT HIGHLIGHTS ............................................. 12  
UNIT RECOGNITION ........................................................ 14  
PUBLIC INFORMATION ...................................................... 15  
COMMUNITY CONNECTIONS .......................................... 16  
SPOTLIGHT: SAFETY CITY | SAFETY EDUCATION ............ 18  
CHAPLAINS | EXPLORERS | CADETS ................................. 20  
ADMINISTRATION | RECORDS ............................................... 22  
TRANSPORTATION | TELESERVE ............................................ 23  
TECHNICAL SERVICES | CRIME ANALYSIS ......................... 24  
ANIMAL CONTROL ........................................................... 25  
PERSONNEL & RECRUITMENT ........................................ 26  
TRAINING ACADEMY ...................................................... 27  
SCHOOL RESOURCE OFFICERS ....................................... 28  
SPECIAL EVENTS ............................................................. 29  
PATROL: EAST DISTRICT .................................................. 30  
PATROL: WEST DISTRICT ............................................... 31  
KNOXVILLE COMMUNITY DEVELOPMENT CORPORATION (KCDC) ...... 32  
VIOLENCE REDUCTION TEAM ........................................ 33  
PATROL: CENTRAL BUSINESS DISTRICT ....................... 34  
TRAFFIC SERVICES ......................................................... 35  
NEIGHBORHOOD BIKES .................................................. 36  
INSPECTIONS ................................................................ 37  
K-9 UNIT ........................................................................ 38  
SPECIAL OPERATIONS SQUAD ...................................... 39  
EXPLOSIVE ORDNANCE DISPOSAL/CRISIS NEGOTIATIONS UNIT ....... 40  
MARINE UNIT | CRISIS INTERVENTION TEAM ................... 41  
MOBILE FIELD FORCE | SEARCH AND RESCUE ................. 42  
FORENSICS ................................................................ 43  
CRIMINAL INVESTIGATIONS ............................................ 44  
INTERNET CRIMES AGAINST CHILDREN | DRUG DEATH TASK FORCE ........ 46  
ACCREDITATION .............................................................. 47  
BUDGET ........................................................................ 48  
STAFFING & FLEET MANAGEMENT ............................... 49  
STATISTICS .................................................................. 50  
HONOR GUARD ............................................................... 52  
IN MEMORIAM ............................................................... 53  
KPD MISSION ................................................................. 54  
KPD VALUES | KPD MOTTO ............................................... 55
Leadership

“The first responsibility of a leader is to define reality. The last is to say thank you. In between, the leader is a servant.”

— Max DePree

David Rausch,
Chief of Police 2011 – 2018
Appointed Director, TBI
June 2018

Deputy Chief Cindy Gass
Deputy Chief Gary Holliday
Deputy Chief Kenny Miller
Deputy Chief Ronald Green
Captain Don Jones
Captain Jeff Stiles
Captain David Powell
Captain John Kiely
Captain Tony Willis

Eve Thomas,
Chief of Police
Appointed, June 2018
Letter from the Chief

The Honorable Madeline Rogero
Mayor, City of Knoxville

Dear Mayor Rogero,

The Knoxville Police Department annually prepares a report on the activities and achievements of the department. It is with great pleasure that I present the Knoxville Police Department’s 2018 Annual Report.

As the Knoxville Police Department continues efforts to address the local devastation caused by the national opioid epidemic, we continue to look for innovative ways in order to impact the damaging effects on our community. In 2018, KPD saw a 39% reduction in homicides from the previous year (33 homicides in 2017 to 20 homicides in 2018) which most likely resulted from the efforts of our Violence Reduction Team (VRT), that specifically targets offenders, our Drug Related Death Task Force, a partnership which has become a national model for tracking and convicting those who are suppliers of lethal drugs, and the unrelenting efforts of every member of the department to address all crimes associated with this epidemic. Additionally, our officers deployed the lifesaving drug Naloxone 51 times in 2018.

We continue to focus on crime, traffic management, and order maintenance. The Knoxville Police Department continues to be one of the top agencies in the state for crime clearance. In 2018, we cleared 46.37% of offenses committed in our jurisdiction. This is a result of more than 11,000 arrests and over 120,000 officer contacts with citizens.

Central to the success of the Knoxville Police Department in all efforts is community engagement. We continue to engage in efforts to build relationships and work with our community to address areas of concern. These efforts include our Liaison Officer Program, our partnership with the newly opened Change Center, a continued relationship with PARC and participation in Save Our Sons initiative events. Finally, 2018 saw the first No Shave November and Double Down December in which over $11,000 was raised for specific charities during the holiday season.

These are just a few examples of the exceptional work the men and women of the Knoxville Police Department do on a daily basis. As always, we continue to look forward to working with you, other city departments and City Council as we strive to improve the quality of life for the citizens of Knoxville.

Sincerely,

Eve M. Thomas
Chief of Police
January
Child Seatbelt Safety
On the second Saturday of every month, KPD sponsors a Car Seat Checkpoint to help parents correctly install car seats for infants and toddlers. Over 200 seats were checked in 2018 and 7 were replaced as they were expired or unsuitable for transportation.

February
Patriot Flag Unfurling Ceremony
To honor and remember those who died on 9/11, retired New York City firefighter Joe Torrillo has made it his mission to travel across the U.S and the world with the Patriot Flag. This 30-foot by 54-foot flag traveled to Knoxville and in February there was a combined ceremonial unfurling with first responders from Knoxville’s Fire Department and Police Department.

March
Reading With Kids
In celebration of Dr. Seuss’ birthday, Officers from the Police Department take time to read to children and encourage them to find the joy in reading. Through friendly competition, students are challenged to read more and winners receive books of their choice.

April
Chaplain Graduation
Serving as a Police Department Chaplain requires the completion of a sixty-hour training academy where participants learn about law enforcement protocols, personal safety and the challenges that face law enforcement officers today.

May
Peace Officer Memorial Week
In 1962, President John F. Kennedy signed a proclamation that designated May 15 as Peace Officer Memorial Day and the week in which that date falls as Police Week. It is on this day and during this week we honor those who have made the supreme sacrifice.

June
Knoxville PD has New Chief
Following the appointment of Chief David Rausch as Director of the Tennessee Bureau of Investigation, Eve Thomas was selected as the new Chief at Knoxville Police Department. With over 25 years of experience at KPD, her appointment was applauded by the community and KPD staff alike.
Shoney’s KidsCare
Shoney’s has partnered with the National Center for Missing and Exploited Children to promote child safety by fingerprinting children. Officers and Explorers work with parents in order to create valuable fingerprint records that are kept at home.

Academy Graduation
After 28 weeks of intensive training at the Academy, recruits are sworn in as Police Officers. Foundational classes include firearms, driving, defensive tactics, law, crisis intervention, problem-solving and communication.

UT Football
With a maximum capacity of more than 103,000, Neyland Stadium is the most popular place in Knoxville during college football season. Police Department staff are on duty to ensure the safety of players, coaches and fans each weekend.

National Night Out
The annual National Night Out event strengthens the police and community partnerships in neighborhoods throughout Knoxville. Officers were met with an outpouring of support in 37 different locations.

Combined Charities Campaign
A variety of events raised money for the Combined Charities Campaign. The United Way, Community Shares and Community Health charities benefited from the money raised through the Police Department.

Christmas at Safety City
Over 1,150 community members showed up to enjoy the first annual celebration of Christmas at Safety City. Guests were greeted by carolers who offered hot cocoa and cider before having an opportunity to enjoy crafts, rides and fun.
OFFICER DAVID CHANDLER, OFFICER OF THE MONTH, MAY

OFFICER TODD CHILDRESS, OFFICER OF THE MONTH, MARCH

OFFICER GARRETT FONTANEZ, LIFESAVING AWARD, FEBRUARY

OFFICER JOHN PICKENS, OFFICER OF THE MONTH, MARCH

OFFICER CARL KENNEDY, LIFESAVING AWARD, FEBRUARY

SGT. JOSH SHAFFER, OFFICER OF THE MONTH, MARCH

OFFICER B.K. HARDIN, PURPLE HEART

MIKE WAGGONER, LEADERSHIP AWARD

OFFICER JAMES ERSKINE, OFFICER OF THE MONTH, MARCH

OFFICER DERRICK WHITE, LIFESAVING AWARD, APRIL

OFFICER DAVID CHANDLER, OFFICER OF THE MONTH, MAY

Lt. Keith Debow
OFFICER ETHAN GRANTHAM, OFFICER OF THE MONTH, MAY
OFFICER FLOYD FOX, OFFICER OF THE MONTH, MAY
OFFICER J.D. HOPKINS, OFFICER OF THE MONTH, JUNE
OFFICER JAMES GADD, OFFICER OF THE MONTH, OCTOBER
OFFICER AMY BOYD, OFFICER OF THE MONTH, DECEMBER
OFFICER JOHN HOLMES, OFFICER OF THE MONTH, DECEMBER
OFFICER JOHN PICKENS, OFFICER OF THE MONTH, DECEMBER

EMPLOYEE OF THE YEAR
MS. JULIE SMALL

OFFICERS OF THE YEAR
LT. BRIAN EVANS
SGT. JOSH SHAFFER
2018 KPD By the Numbers

383 Sworn Officers

$53,455,670 Budget

103 Professional Support

35 Chaplains

21 Grants Managed

$4.9 Million in Grant Awards

20 Recruiting Events

26,123 Records Requests

+90,000 Followers on Social Media

270 new/month
255,173 Calls for Service
29,959 Reports
81,249 Traffic Stops
11,261 Arrests
5,140 Field Interviews
1,006 Recovered Stolen Vehicles
455 DUI Arrests
131 Recovered Stolen Guns
12,855 Animal Control Calls for Service
3,440 Animals Picked Up
1,059 Wildlife Incidents
Department Highlights

Peer Support Team
The Knoxville Police Department Peer Support Team (KPD PST) provides immediate, incident-specific and supportive crisis intervention and referrals through peer support responders who can be readily available for their fellow personnel. The 20-member team, made up of dedicated sworn and non-sworn professionals, proactively work to provide confidential assistance to their peers. The Peer Support Team also includes KPD Chaplains who have volunteered and trained to be part of this elite group.

Property
After confiscation, the appropriate storage of evidence is an arduous task for the staff assigned to the Property Management Unit. On any given day there are over 58,400 pieces of evidence safely stored, and this number continues to grow. The confiscation of guns was up more than 34% when 800 firearms were collected in 2018. During the drug take-back events a total of 1.77 tons of unwanted medication was collected and disposed of.

Crossing Guards
To complement a safe school environment, there are 25 civilian Crossing Guards assigned to 22 locations in Elementary and Middle School zones. During every school day, through rain, snow, sleet, hail, humidity and heat you can find these dedicated men and women protecting our children. In the mornings and every afternoon the crossing guards greet the students with a smile while guiding them safely to school and home.
Partnering with East Tennessee Children's Hospital

For more than 80 years, the East Tennessee Children's Hospital has cared for millions of sick and injured children from across the region. This year the Knoxville Police Department participated in the Shine Your Light campaign by using the patrol car spotlights to illuminate the windows of the hospital rooms. Children patients and their families returned the favor by shining flashlights back at the officers as a gesture of thanks.

The Beads of Courage program allows children undergoing medical treatments to earn colored beads for bravely facing their challenges. A wish that many of these patients shared was to have an opportunity to attend a UT football game. Knoxville PD coordinated transportation for these children and their families from the hospital to Neyland Stadium where they received the VIP treatment. The Officers acted as personal escorts for the families for the day and created memories that will last a lifetime.

No Shave November and Double Down December

In order to support local charities, Chief Thomas authorized the implementation of No Shave November for all officers. For a small donation each officer was allowed to sport a beard through the month. The $7,195 raised was shared with the National Breast Cancer Foundation, Multiple Myeloma Research Foundation and the Prostate Cancer Foundation.

Double-Down December allowed the beards to continue growing and raised an additional $3,985 for East Tennessee Children's Hospital.
Unit Recognition

Special Crimes Unit

Investigating cases involving domestic violence, elder abuse and child sex abuse means working with some of the most vulnerable victims in our society. Because of the Special Crimes Unit’s commitment and dedication to finding the truth, many difficult cases are brought to conclusion. The Unit’s work ethic and the level of commitment exhibited every day is a prime example of their desire to protect the victims of these horrific crimes. They have a successful history of working cases that have resulted in convictions of numerous violent suspects, which helps bring closure to the victims and allows them to begin the healing process. The Special Crimes Unit exemplifies good team work between officers, non-sworn employees, and the numerous support advocates throughout our community.

Safety City

After 17 years and more than 178,000 2nd grade students from Knox and surrounding counties receiving instruction, the Safety City facility has endured various maintenance issues, along with normal wear and tear of heavy use. The staff at Safety City decided that repairs and maintenance would be the sole focus of their efforts during the summer of 2018. Within a short few months, they replaced 45 windows, pressure washed eight acres of sidewalks and streets, remodeled and cleaned the garage, repaired and serviced 15 battery powered cars, replaced 23 training wheel equipped bikes, painted 12 buildings, painted and remodeled the Fire Safety House, restriped the front parking lot and replaced over 150 street signs. With Officer Lori Banks’ leadership, she and the staff successfully completed this long overdue Safety City facility facelift.

Violent Crimes Unit

The Violent Crimes Unit received the Unit Award for their tireless commitment and teamwork shown by members of the unit when a major crime investigation is initiated, especially when investigating a homicide or rape. One such example occurred on May 23, 2018, when patrol officers were dispatched to conduct a welfare check in response to a caller informing them that her mother had told her there was a dead body in an apartment. Unfortunately, upon entering the apartment the officers did find a dead body and called for a violent crimes investigator, forensics and the Medical Examiner’s office to respond due to the suspicious nature of the situation.

A lead investigator was assigned, and through the assistance of several other investigators the homicide was solved. In the words of one of the investigators, "We all played a role and we all stayed busy almost non-stop for almost 10 hours straight….and it took all of us working different angles of the investigation to solve it as quick as we did." Chief Thomas said, "This is but one specific example of the talent and commitment exhibited by those in the Violent Crimes Unit. Whenever a case comes up, all work in unison to ensure the success of the investigation. Each investigator is diligent in chasing down leads and adding his/her particular talent (interviewing, technology, callbacks, supervisory guidance, etc.) to aid in any and all investigations."
Public Information Office & Media

Office of Public Information

The Knoxville Police Department’s Public Information Office is a 24-hour a day, 7 days a week operation. We have one Public Information Officer and twenty-seven Assistant Public Information Officers spread throughout the department who volunteer to promote the department in a positive manner to both the general public and the news media. Because of this staffing, we are able to respond to media calls for service at a moment’s notice.

Social Media

At the Knoxville Police Department, we recognize that social media has an important role in our society. It is a quick and effective way to keep people safe, informed and enlightened about the role of law enforcement in our community. In 2018, the KPD Facebook page added 12,000 new followers bringing our total to well over 90,000 followers. Our Facebook page is the most followed municipal police or sheriff’s office page in the state. The department’s Twitter outreach also increased in 2018 adding nearly 270 new followers every month. Social media allows Knoxville Police Department to provide real-time information to the community while providing them a platform to directly communicate with our agency.
Community Connections

Child Safety Programs
Child Safety Programs are presented by uniformed police officers to children and youth ranging in age from pre-school to middle school. Topics include preventing victimization, gun safety, alcohol/tobacco/other drug awareness, community helpers, and how to use the E-911 emergency system. During 2018, the Safety Education Unit presented 45 Child Safety Programs with 3,030 participants. Program topics are flexible so the presenting officer can discuss a variety of issues tailored to different age groups.

National Night Out
October marked the National Night Out celebration in Knoxville. This year, 37 different groups participated in their neighborhoods with celebrations and activities. There were four new groups who qualified as participants in the Neighborhood Watch Program and received their signs. Many across the community showed their support on this night by turning on their porch lights as a tribute to community safety efforts.

Neighborhood Watch Groups
Neighborhood Watch Groups encourage people to take ownership of their neighborhoods and empower them to reduce crime through partnerships with their neighbors and police. The program continues to grow and see new interest. Plans are in process with the Office of Neighborhoods and the Police Advisory and Review Committee (PARC) to get more participation this year. Also, there will be another Liaison Officer School in 2019.

Child Safety Programs
Child Safety Programs are presented by uniformed police officers to children and youth ranging in age from pre-school to middle school. Topics include preventing victimization, gun safety, alcohol/tobacco/other drug awareness, community helpers, and how to use the E-911 emergency system. During 2018, the Safety Education Unit presented 45 Child Safety Programs with 3,030 participants. Program topics are flexible so the presenting officer can discuss a variety of issues tailored to different age groups.

Save Our Sons
In March, the City of Knoxville Save Our Sons project coordinated the Positive Engagement with Law Enforcement program with Knoxville Police Department, Knox County Attorney General's Office and the City's Police Advisory and Review Committee (PARC). With a focus on young men ages 14-24, the Police Department demonstrated mock car stops, interactive simulations and a question and answer session to encourage a mutual understanding between law enforcement officers and young men of color. The participants were encouraged to become positively engaged in their community and consider a career in law enforcement.
Fingerprint Program

The Fingerprint Program is provided at area safety fairs, day care centers and special events such as the Shoney’s Kid Care ID Program.

Safety City Christmas

In early December the first annual A Safety City Christmas event was celebrated during one special evening. The streets were filled with thousands of Christmas lights illuminating the buildings and a visit from Santa Claus created a magical atmosphere.

Visitors were welcome to crafts, cider, hot cocoa, and popcorn at no cost or could make a stop at the food trucks while enjoying music provided by our DJ. The Star Center’s therapy horse and goats were a big hit with the kids. Approximately 1,150 locals were in attendance for the one-day event.

Following the special night, Safety City opened to the public during the day so that kids could participate in open riding during their school vacation. Over 580 visitors were in attendance over these two weeks.

Go Big! Knoxville

A mentoring program was implemented called Go Big! Knoxville in partnership with Big Brothers Big Sisters of East Tennessee. This partnership serves local children and youth who may be facing adversity. The program has recruited 11 “Bigs,” or volunteer mentors, in the Knoxville area that have committed to mentoring a child for at least one year through Go Big! Knoxville. Over 1,100 people have been reached in the local community through Go Big! Knoxville community awareness initiatives.

Senior Citizen Programs

Senior Citizen Programs are designed to inform senior citizens of criminal activity that directly affects them. Programs include information about common scams and frauds that target seniors, as well as personal safety information. In 2018, the Safety Education Unit presented eight programs with 293 participants from church groups and civic organizations.

Finger Print Program

The Fingerprint Program is provided at area safety fairs, day care centers and special events such as the Shoney’s Kid Care ID Program.
Spotlight: Safety Education

The Safety Education Unit represents a vital link between the Knoxville Police Department and the surrounding communities. Tasked with providing education to the public at large as well as the business community, the Safety Education Unit encompasses Safety City, the Life Skills Training program and an array of crime prevention programs. Throughout the year the Unit delivered 377 programs to a total of 67,187 citizens.

Specific programs that are provided by the Safety Education Unit include Neighborhood Watch, National Night Out, the Child Safety Program, Residential and Business Survey programs, the Senior Citizen program, Fingerprint Program, Personal Protection, the Fatal Vision Project, Go Big! Knoxville, the “If You Read, You Can Be...” literacy initiative, the Child Passenger Safety Program, the Officer Knox Mascot and the Eddie Eagle Program.

Local businesses, churches, civic organizations and homeowners can request that a safety assessment be conducted through the Survey program. The Safety Education Unit will conduct a security survey of the property using the principles of Crime Prevention Through Environmental Design (CPTED) to determine the overall security of the facility and make recommendations to minimize criminal opportunities. A total of 11 church, 24 business and three residential home security surveys were conducted in 2018.

Fatal Vision Impairment Goggles

If You Read, You Can Be... Literacy Program

During the 2018 school year over 8,000 books were distributed to children throughout Knox County by patrol officers, Safety City personnel and the Safety Education Unit staff. Some of the events included in the book distribution were the Mayor’s Back to School Bash, the Safety City Christmas event and the Roll and Read event.

Fatal Vision Project is an interactive program demonstrating the effects of alcohol. Using specially made goggles that simulate three different levels of intoxication, participants are able to experience a ‘clear’ understanding of alcohol’s impairing effects. Throughout the year, nearly 900 individuals from 30 different groups were able to learn firsthand the true dangers of being intoxicated.
Spotlight: Safety City

Since 2001, Safety City has been educating children in a fun and safe environment. The 11-acre site, located just outside of the downtown district, is a miniature depiction of the City of Knoxville and is proportioned for kids. Throughout the school year, second grade students come to Safety City to learn about pedestrian, bicycle and passenger safety. In mock houses children learn fire safety skills as well as how to properly use E-911.

In 2018 alone, 23,129 people visited Safety City through its various programs including more than 5,430 second graders. Throughout the summer, Safety City designates certain times when families can come to enjoy the facility as a park. Bringing their own bicycles and battery-powered vehicles the children can play while parents enjoy the comfort of a safe environment.

Twice a year there are two special events hosted at Safety City. Accompanied children bring their own bicycles and safety equipment to the City where they receive brief classroom instruction before having their bicycle inspected and helmets properly fitted. After the class and inspections the children get to practice the skills they learned at various skills stations.
Under the direction of Chaplain Pam Neal, the Knoxville Police Department Chaplain Corps Volunteers include thirty-four men and women who offer spiritual support and assistance to all Department employees and their families as well as members of our community. These dedicated professionals are available 24-hours a day and respond to critical incidents such as suicide, murder, deadly car crashes or violent encounters. The support that the Chaplains provide is available to anyone and they remain just a phone call away.

At extended events such as UT football games or during public celebrations, the Chaplains spend their hours providing food, drinks and snacks to officers and community volunteers. Oftentimes, the Chaplains are called upon to open formal ceremonies throughout the city with a word of prayer, a task that they graciously accept.

Each of the Chaplains associated with the Police Department are credentialed by the International Conference of Police Chaplains. They have served a minimum of five years of ministry and/or counseling experience, each are graduates of a 60-hour training academy sponsored by KPD and are on call for a 24-hour day each month. Working with the Patrol Units, they commit to at least one ride-along with an officer each month and attend their own monthly meetings.

The valuable services offered by these selfless servants provides comfort and care to the brave men and women in uniform as well as members of our community.

**VOLUNTEER HOURS** = **12,191**

**ON CALL** = **8,760 hours**
Explorers

An affiliate of the Boy Scouts of America, the Knoxville Police Department Explorer program introduces young men and women, ages 14 to 20, to law enforcement as a potential career choice. Explorers are volunteers who meet regularly to learn about law enforcement and the Police Department while receiving ongoing training. They provide working support to the department by assisting with activities such as traffic and crowd control at special events, crime prevention and safety education events, and are able to participate in patrol as a ride-along.

With 15 active Explorers, the group donated a total of 2,258 volunteer hours to the department and the community. Participating in 23 meetings and training sessions they were qualified to assist the department at 35 different events. In June and July they helped the staff at Safety City with the Summer Program and participated in the City’s Adopt-A-Park Program at the historic Fort Dickerson Park.

Cadets

The KPD Cadet Program allows motivated individuals between the ages of 18 and 21 the opportunity to begin a career in law enforcement before reaching the minimum required age to be a Peace Officer in the state of Tennessee. Their primary duties include parking enforcement, report writing through the Teleserve Unit, traffic control, working undercover with the Inspections Unit to combat the underage sale of alcohol, employment fingerprinting and site security.

Nearly 90% of the Cadets are attending college full time and benefitting from the City of Knoxville tuition reimbursement program. During their work time they act as additional safety staff at UT football games, the Knoxville Marathon, USA Cycling events, the Christmas Parade and other festivals.

Cadets attend basic training and receive enhanced driver training. Additionally, they work with the K-9 teams during training and participate in specialized training for active shooters as well as search and rescue.
**Administration**

Staff from the Administrative Offices provide a variety of services and support for the Chief of Police and members of the Police Department. The Office of the Chief is assigned an Executive Officer, the Public Information Officer and two support staff. Managing the budget, processing payroll, handling personnel matters, the management of grants and the Accreditation Unit all fall within this group of administrative professionals.

Ensuring department members have the tools they need for success is critical, and balancing the needs of patrol and the multiple divisions can be an arduous task. The Budget and Payroll office prepares the annual police budget and tracks all expenditures throughout the year while processing weekly payroll for all staff.

The Planning and Grants office manages $4.9 million in grant awards while continuously seeking opportunities for additional grant funding to further enhance our policing efforts. In 2018, there were 6 new grant applications submitted and the year ended with a total of 21 active grants that continue to be managed.

A cooperative effort is necessary when hiring new Police Officers and professional staff. The KPD Personnel Unit is responsible for processing new applications, creating employee files, scheduling interviews and coordinating the background check of all viable candidates. Working in conjunction with the Internal Affairs Unit and the Polygraph Unit, a thorough background investigation is completed on all potential employees and the final hiring is managed by Personnel staff.

**Records**

The storage, maintenance, retrieval and security for all reports generated by the Knoxville Police Department staff is the sole responsibility of the Records Unit. Crime reports, traffic accident investigations, criminal history records and investigative reports are maintained in accordance with federal, state and local guidelines. Ten Operators handle all National Crime Information Center (NCIC) entries and inquiries alongside a Photographic Records Technician, an Office Assistant and one Information Processing Specialist. Digital imaging for the department, data entry, telephone operator and receptionist responsibilities are also handled within the Records Unit.

<table>
<thead>
<tr>
<th>Statistics</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Transactions</strong></td>
</tr>
<tr>
<td>26,123 transactions processed resulting in $116,242 in revenue</td>
</tr>
<tr>
<td><strong>Phone calls answered:</strong></td>
</tr>
<tr>
<td>14,985</td>
</tr>
<tr>
<td><strong>Records expunged</strong></td>
</tr>
<tr>
<td>5,520</td>
</tr>
<tr>
<td><strong>Background checks for citizens</strong></td>
</tr>
<tr>
<td>5,221</td>
</tr>
</tbody>
</table>

| Computer entries:                                                                           |
| • 948 stolen vehicles                                                                       |
| • 746 license plates                                                                         |
| • 684 articles                                                                              |
| • 189 firearms                                                                               |

| Recovered:                                                                                  |
| • 1,006 vehicles                                                                            |
| • 207 license plates                                                                         |
| • 31 articles                                                                               |
| • 156 firearms                                                                               |

| Missing persons entries                                                                     |
| 669 missing persons entries                                                                 |
| 699 found person entries                                                                    |
Transportation

The Police Department utilizes uniformed civilian members of the department for the transportation of prisoners from the field to the intake center or other appropriate facilities. Utilization of these men and women allows the arresting police officer to more quickly return to service after making an arrest. Each patrol squad is assigned a Transportation Officer daily in order to develop and maintain an efficient working environment and provide increased productivity.

Teleserve Unit

The Teleserve Unit of the Knoxville Police Department is a telephone investigations unit that provides citizens with a convenient alternative for reporting certain crimes. With 24/7 staffing this Unit provides citizens with a location to ask questions, obtain advice telephonically or in person, address non-urgent complaints, request property checks and complete preliminary crime reports.

Staffed by experienced Officers and Cadets, the 16-person Unit completed over 8,300 reports and made 40 arrests in 2018. Their efforts enable the patrol officers to remain proactive to investigate more serious issues within the city.

In addition to the telephone reporting component, the Unit is responsible for the physical security of the Safety Building which includes the Municipal Court. Citizens are screened by an officer through a security checkpoint. Approximately 72,500 individuals came through the checkpoint, and searches found two handguns, two knives and a variety of other illegal items.
Technical Services

All portable and mobile two-way radios, in-car camera systems and all video requests fall under the responsibilities of the Technical Services Unit. Managing and maintaining 649 portable radios, 479 mobile radios and 414 in-car camera systems became quite a task with a reprogramming upgrade to acquire enhanced digital capabilities. Completed in August of 2018, this effort has allowed the connection of Knoxville PD staff with the Tennessee Valley Radio Communications Network in a county-wide radio system.

Throughout the year the Tech Services Unit worked on several video production projects including the re-enactment of open homicide cases. The productions were published on KPD social media accounts and were featured on many of the Knoxville area news outlets. Collectively there have been nearly 40,000 views since being posted. In addition to crime-related productions, the professionals within the Technical Services Unit created a recruitment video that is being utilized by the KPD Recruiting Officers.

Staff from the Technical Services Unit teach during the basic recruit class, cadet class and provide two-way radio communication training to the Chaplain Corps class. Additionally, an overview of the radio and camera systems is presented at the Citizens Police Academy.

Crime Analysis

The objectives of the Crime Analysis Unit are to obtain and analyze as much information as possible in order to identify crime patterns, trends and offenders, and to develop correlations to improve short-term and long-term decision making. Generating maps, reports, analyses, graphics, traffic data and calls for service information, the Unit works with both internal and external stakeholders from local and federal agencies.

The Unit provides reported crime information through Community Crime Map which is located online at http://communitycrimemap.com/. There were over 15,100 queries by the public with an additional 2,572 law enforcement on this site in 2018.

A new database was created in 2018 that pulled together resources from a variety of venues. Information such as a residence address, known vehicles, personal descriptions and prior criminal history can be queried to identify a pattern of behavior and identify possible suspects. Using this system several property offender suspects have been identified, a robbery pattern was stopped and a sex offender was arrested after an analyst identified him from video evidence.
Eight officers and one supervisor staff the Knoxville Police Department Animal Control Unit. They are responsible for responding to all calls for service involving domestic animals, livestock and wildlife. Additional responsibilities include the inspection of all area pet shops, issuing permits for exhibitions involving animals, permitting commercial and non-commercial kennel operations and the investigation of animal cruelty and neglect complaints. As the enforcer of all state statutes and city ordinances relating to animal care and control they average over 1,320 calls for service every month.

Working to better serve the community, the team of dedicated Animal Control staff liaison with residents in resolving issues, provide community education programs at neighborhood meetings and work with businesses such as KUB and with U.S. Postal employees.

In joint cooperation with the Animal Control Board and the City Law Department, Animal Control works to create and modify policies and ordinances to improve the safety of the community. In 2007, the Dangerous Dog Ordinance was passed and there has been a marked decline in these cases; 2018 concluded with eleven cases for the year.

With a commitment to aiding abused and neglected animals, the staff at Animal Control have a passion for finding resources and assisting in the education of pet owners. They seek out resources for obtaining food, doghouses, vet care and straw year-round with a focus during the months where temperatures reach the extremes.

<table>
<thead>
<tr>
<th>Statistics</th>
<th>Picked up 3,440 animals + 1,059 wildlife animals</th>
</tr>
</thead>
<tbody>
<tr>
<td>12,855 Calls for Service</td>
<td></td>
</tr>
<tr>
<td>3,024 Self-Initiated Patrols</td>
<td>927 citations issued</td>
</tr>
</tbody>
</table>
Those assigned to the Personnel and Recruitment Unit understand the efforts it takes to identify the best law enforcement officers and professional staff in the state of Tennessee. They are tasked with forecasting future vacancies, processing applications and filling vacant positions. They recognize that recruiting the best candidates is vital in preserving the professional future of Knoxville Police Department.

The two-person Recruitment team attended 20 events in order to provide information regarding police officer and professional staff hiring opportunities. They explain that those who qualify to be police officers have reached their 21st birthday, are U.S. Citizens or Permanent Legal Residents with a valid driver's license, have a high school diploma or equivalent and have no felony convictions. Applications are submitted through the City of Knoxville website and qualified individuals are invited to begin the testing process.

Recognizing the importance of hiring the most qualified candidates, there are strategies being created to extend the application deadline dates through Civil Service. Additionally there are processes being implemented that may shorten the amount of time it takes to complete a background investigation. Hiring the most qualified professionals remains the priority for the Officers assigned to this division.

The Training Academy provides basic recruit training to all new officers, annual In-Service training to current officer and advanced specialized training to personnel. With a goal to have two basic academies each year, the staff strives to maintain the high quality of training that Knoxville Police Department is known for. In addition to Police Officer training, the staff provides specified classes for Cadets, Chaplains and hosts the Citizens Police Academy.

TRACK, the Training, Responsibility, Awareness, Confidence, Knowledge class has been designed for newly licensed drivers between the ages of 16 and 19 years old. This two-day advanced defensive driving and vehicle control program is conducted under the direct supervision of KPD officers who are certified driving instructors. With 11 presentations and 56 graduates, the streets of Knoxville are safer.

Working in partnership with the Tennessee School for the Deaf, the driver training staff developed a course to supplement basic drivers training courses. Weekly classroom instruction expands to the driving facility where students participate one-on-one with an instructor to get the required 50-hours of training. A second partnership with the Helen Ross McNabb Center provides driver training for teens who are transitioning out of foster care and provides counseling on establishing monetary goals in order to purchase their own vehicle. In 2018, there were 80 teens who participated in this initiative.

Curriculum designed specifically for In-Service training includes Crisis Intervention, Just & Fair Policing, Officer Safety and a variety of contemporary topics. Additional class topics include Instructor Development, Tactical Bicycle Officer School, TBI Breathalyzer Training and Field Training Officer training.

The KPD Training site is host to federal, state and local agencies including the FBI, U.S. Marshals, Department of Homeland Security, ICE, Norfolk Railroad Police, local Sheriff’s Offices, UT and Knox County Schools, TVA, AMR and KAT.
School Resource Officers

To enhance the safety and security of our students, there is a Knoxville Police Officer assigned to 15 Knox County middle schools and high schools located within the city limits.

During the summer months, School Resource Officers along with Knox County Security Officers conducted school site security assessments at each campus in an effort to help secure grant funding. With a focus on increased perimeter security, enhanced communication protocols and advanced training for staff, these federal monies would benefit the students and faculty at each campus.

The School Resource Officers serve as positive role models and provide mentorship to students. They are available for informal talks and serious conversations about student and/or family problems.
Special Events

The City of Knoxville is host to hundreds of events throughout the year. Staff from the Knoxville Police Department have an opportunity to coordinate community safety and security measures for these events with the organizers.

Some of the larger events included the 3-day USA Cycling National Championships, the Knoxville Marathon, National Homes for the Troops Motorcycle Ride, National Honda Wing Ding Convention and seven home games at Neyland Stadium for University of Tennessee football.

More locally, the Police Department coordinated safety and security at 13 parades, 39 runs/races, during back to school events and at a variety of festivals and formal celebrations.

Officers from the Police Department were honored to be able to unfurl the Patriot Flag alongside representatives from the Knoxville Fire Department. The 30-foot by 54-foot flag has traveled across the United States and throughout the world to provide a ceremonial remembrance of the events of 9/11.

When Vice President Mike Pence came to town, motorcycle escorts were provided through the Motor Unit while specific security measures were coordinated with federal, state and local law enforcement professionals.
The city patrol districts are geographically designated to provide for a more immediate response in emergencies. The general dividing line between the East and West districts is I-75/275 with the Central Business District handling the heart of the city. Based upon the generated calls for service, each district is staffed accordingly in an attempt to alleviate any extended delays.

Officers assigned to each district are able to create relationships with the community being served while understanding unique challenges of different neighborhoods. The law enforcement professionals dedicated to providing exceptional proactive service to the communities in the East Patrol district include one Captain, seven Lieutenants, nine Sergeants and 67 patrol officers.

East District patrol answered 142,389 calls for service which is roughly a 5% increase from the previous year. The investigation of 3,930 vehicle crashes included 15 fatalities. Showing a slight decrease from the previous year were the number of crime reports completed at just under 15,000.

There are 47 community groups or neighborhood associations within the East District who schedule regular meetings. Officers attended a total of 340 community meetings in 2018 which demonstrates their investment into increasing public safety while establishing and maintaining partnerships with individual citizens.

The proud staff assigned to the East District maintain their commitment to positively affecting quality of life issues for all citizens and neighborhoods. Coordinating with specialty crime suppression and investigation units when the need arises, these professionals recognize their fundamental duty to serve and protect our citizens.
Covering approximately 52 square miles, the West District starts at the I-275/I-75 interstate on the eastern edge and extends to the Tennessee River to the South and into the Turkey Creek business district. Sixty-two officers, sixteen supervisors and five transportation officers make up the six patrol squads who provide uninterrupted coverage.

Many of the larger public venues fall within the West District including the University of Tennessee campus, West Town Mall and Turkey Creek business districts as well as several medical facilities. A variety of sporting events, community programs and live entertainment take place in this area throughout the year.

In continued service to the residents, officers responded to more than 97,500 calls for service, authored 13,474 crime reports and an additional 6,570 vehicle crash reports. Officers took a proactive response in ensuring the safety of our streets and arrested more than 340 drivers for being under the influence of drugs or alcohol.

In an effort to strengthen the partnership between various community groups, innovative state-of-the-art programs were implemented. The initiatives created new interest from both the officers and community leaders and has spawned new organizations to join the program. One new program allows community groups to share home surveillance videos to assist in identifying property crime offenders. Another innovative program was the development of the “Power Blue Thursday” where squad members’ team up to address current prominent issues affecting the communities within the district. These programs have proved to build a mutual respect between members of the community and the Police Department.
Knoxville Community Development Corporation Unit

The Knoxville Community Development Corporation (KCDC) Security Detail consists of one full-time supervisor and over fifty police officers working their off-duty hours to conduct security/police operations in the public housing areas throughout the City of Knoxville. The supervisor acts as a liaison between Knoxville’s Community Development Corporation and the Knoxville Police Department.

The liaison is responsible for coordinating the daily activities of the public housing patrol operations. The supervisor also conducts background investigations on all public housing applicants and all investigations related to the KCDC criminal trespass list. During 2018 the KCDC liaison conducted 5,287 background checks for housing assistance and 137 criminal trespass investigations.

The supplemental patrols consist of off-duty police officers who provide services in all of KCDC’s properties throughout the city. These officers responded to calls for police services and conducted proactive policing activities in their assigned developments.

During 2018, KCDC patrols conducted 839 walking patrols and conducted 396 knock and talks. These officers conducted 137 preliminary investigations, issued 457 citations, made 386 arrests for misdemeanor charges, made 443 arrests for felony charges, completed 124 Security Reports, made 391 Criminal Interdiction Stops, and removed 547 non-residents from the properties. Officers dispersed crowds on 150 occasions and recovered 19 stolen vehicles.

Investigations conducted by these officers resulted in the confiscation of 30 handguns, 246.32 grams of cocaine/crack cocaine, 2,319.4 grams of marijuana, 634 illegal pills, 19.53 grams of heroin, and 91 items of drug paraphernalia. Officers also seized $16,004 in cash.

For the Record...

KCDC Patrons conducted 137 preliminary investigations

386 misdemeanor arrests and 443 felony arrests

30 handguns confiscated

Officers seized $16,004.00

KCDC Patrons confiscated 246.32 grams of cocaine/crack cocaine, 2,319.4 grams of marijuana, 634 illegal pills, 19.5 grams of heroin, and 91 items of drug paraphernalia.
In 2018, the Violence Reduction Team, also known as the Repeat Offender Squad, continued to build upon a shift in focus toward violence reduction. The mission meshed seamlessly with the repeat offender mission as most violent crimes continue to be perpetrated by a small percentage of the community. In many cases, those repeating violent offenders are active members of organized criminal gangs. Violence Reduction Team members have worked tirelessly to identify these gangs, their hierarchy, and their active members. Efforts have been made to develop intelligence through social media, information from confidential informants, surveillance, directed saturation, patrol encounters, and cooperation with the KPD Intelligence Unit in order to identify the most violent offenders. When these violent criminals reoffend, the Team utilizes interviews, interrogations, searches and the seizure of assets to develop evidence and gain additional intelligence. The Team then works closely with the Knox County District Attorney’s Office in order to maximize the penalties levied against these most prolific, violent offenders.

Strong partnerships with the Patrol Squads, Knox County District Attorney’s Office, the Violent Crimes Unit, and the Organized Crime Unit continue to be a priority for the ROS/VRT. In 2018, the Team was able to assist the Knox County District Attorney’s Office with the service of Nuisance Injunctions on three Knoxville Businesses: club Ebony, club Levels, and club Legacy. All three businesses were havens for drug activity, gang activity, and violence. Simultaneous to this effort, they continued to assist the Violent Crimes Unit Investigators on homicide investigations. Violence Reduction Team members were able to provide additional manpower during these investigations in order to follow-up leads and provide additional intelligence which greatly enhanced the pace of the investigation.

The Violence Reduction Team continues to evolve and adapt in order to reduce the effects of violent crime on the community. Towards the end of 2018 they began implementation of a Gun Team to focus on identification of firearms utilized in multiple incidents, by one or more offenders. Through these efforts and through strong partnerships, the Team was able to recover more than 70 firearms and cause the filing of 140 felony charges. Members of the ROS/VRT continue to utilize every tool in order to reduce and/or prevent violent crimes.
Patrolling the approximately 1 square mile of downtown Knoxville is the responsibility of the Officers assigned to the Central Business District. Staffed by one Lieutenant, 4 Sergeants and 16 Officers, these men and women provide police services 24-hours a day. With more than 80 restaurants, 46 retailers and 99 residential developments within this small area, the challenges are unique.

During an average workday the population of downtown Knoxville increases by over 22,000 people. This number represents more than ten times the number of full-time residents who call the downtown district their home.

The City of Knoxville hosted nearly 190 special events in the Central Business District including the Dogwood Arts Festival, Rossini Festival, Farmer’s Market, Veteran’s Day Parade and the annual Christmas Parade. Working closely with members of the Mobile Field Force Unit and Neighborhood Bike Officers, this team works to ensure the safety, security and protection of individuals’ constitutional rights during many protests, rallies and marches that initiate in downtown Knoxville.
Traffic Services Unit

A variety of subdivisions are assigned to the Traffic Services Unit who support the Patrol function of the Knoxville Police Department. Under the command of an Executive Officer, the individuals assigned to this detail work in the Motor Unit, Criminal Interdiction, Automated Enforcement (Red Light Camera), Hit & Run, City Court Bailiff and as civilian Crossing Guards.

The most visible group is the Motor Unit which is comprised of 2 Sergeants and 11 officers. They are responsible for crash investigations, traffic enforcement and special events. Having received specialized training in the investigation of serious injury and fatal crashes they investigated 4,148 crashes including all 33 of the fatalities. Working with other local agencies the Motor Unit participated in Operation Incognito, School Zone Distracted Driving, Operation Clear Track and Safe on 70 campaigns during the year.

Special events and community programs are well supported by the Motor Officers who had the honor of providing escorts for Vice President Mike Pence during his visit to the City. Other events included the Knoxville Marathon, National Homes for Troops Motorcycle Ride, National Honda Wing Ding Convention and 43 other local events.

The Criminal Interdiction Unit works as part of the Appalachia High Intensity Drug Trafficking Area (AHIDTA) program. Working with members of the DEA and Tennessee Highway Patrol, this unit is funded through the federal Drug Enforcement Administration.

One officer is dedicated full-time to investigate all hit & run crashes. Twenty-five civilian crossing guards work at 22 locations near elementary and middle school sites in the city. Ensuring the safety of students walking to and from school, these dedicated men and women are available every school day throughout the year.
Neighborhood Bicycle Officers

The Patrol Division Neighborhood Bicycle Officers (NBO) are tasked with conducting bicycle and walking patrols to address issues on the City’s 124 miles of greenway trails and in its 93 parks. In addition to their own patrol duties, these Officers assist regular patrol with homeless camp clean-ups, providing special event security, deploying Skywatches and electronic message boards. This year the NBO’s conducted 3,704 directed patrols, authored 111 reports, 59 citations and made nearly three dozen arrests.

During the fall months, the Knoxville Police Department was selected as one of two cities by the National Highway Traffic Safety Administration to conduct a Safe Bicycling Campaign effort dealing with the 3-foot passing law. Each bicycle was fitted with a device to determine the distance between a passing car and a cyclist.

The Neighborhood Bicycle Officers were able to gather factual data regarding cyclist safety distances which will be compiled and act as foundational information in creating new National Bicycle Safety programs.

<table>
<thead>
<tr>
<th>NBO's conducted 3,704 directed patrols</th>
<th>59 Citations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authored 111 Reports</td>
<td>NBO's made nearly 3 dozen arrests</td>
</tr>
</tbody>
</table>
The Inspections Unit is responsible for enforcing local and state laws which pertain to the sale of alcoholic beverages and vehicles for-hire. In addition to enforcement duties, the unit:

- investigates the criminal history of beer permit applicants and prepares reports for each Beer Board meeting;
- processes driver permit applications and issues permits; inspects vehicles for-hire and maintains records regarding each company and driver;
- monitors the conduct of wrecker companies and drivers who are members of the City of Knoxville rotation and investigates complaints;
- issues booting licenses and investigates booting complaints;
- processes secondhand dealer license applications, performs background checks on applicants and employees, and maintains records regarding each company,
- reviews applications for special noise permits and monitors approved events, and monitors MMA (Mixed Martial Arts) cage fighting events throughout the City to ensure compliance with state law.

The Inspections Unit processed 128 new Beer Permit applications. The Unit also fingerprinted and completed background checks on 308 alcohol establishment owners and managers to ensure they met the mandated standards for alcohol sales. Additionally, they posted 81 Beer Board public notices and served 6 non-compliance notices for the Beer Board.

To combat underage drinking and sales to minors, the Unit conducted a total of nine alcohol compliance checks involving 186 establishments. Working alongside the Tennessee Alcoholic Beverage Commission, investigations revealed that 34 establishments sold or served alcohol to an underage patron.

In order to ensure the employees and owners of establishments that serve alcohol fully understand state and federal laws, the Inspections Unit coordinated the Tennessee Alcohol Server Knowledge (TASK) Class. A total of fifty TASK classes provided training to 701 students over the course of the year. The Unit cited 11 establishments for non-compliance with the mandated TASK attendance requirement; this in stark contrast to a single citation issued in 2017. In addition to the TASK class, the Inspections Unit hosted a second alcohol training class designed for owners/managers. More than 160 attended the eight classes which put graduates in compliance with the mandated training.

To confirm that wreckers on the city rotation operate according to state and local regulations, the unit inspected 83 different trucks. They processed 12 new driver applications for wrecker companies to ensure that each applicant met the hiring requirements set forth in statute.
K-9 Unit

The Knoxville PD K-9 Unit is comprised of 14 teams who work tirelessly in providing a variety of services to the citizens of Knoxville. Specializing in locating drugs, conducting building searches, tracking and explosive detection these teams are valuable members of the Police Department team.

Ongoing training is an integral part of the K-9 Unit and all teams have received certification by the International Police Working Dog Association (IPWDA). In October, six teams attended the IPWDA National Workshop where they participated in skills and scenario-based training and certifications. Officer Wallace and Miki along with Officer Mullane and Milan were recognized for their teamwork and received accreditation as Master Trainers.

The Explosive Detection K-9 teams are certified through IPWDA in searching for signs of chemical explosives in both open and enclosed environments. Throughout the year, they conducted safety sweeps at nine schools, through 180 vehicles and 17 additional building structures.

As part of the community education efforts the explosive dog teams and the multi-use teams provided a total of 34 demonstrations before estimated crowds numbering 2,140.

---

Statistics

1,153 Calls for Service

99 Building Searches

32 Area Searches

921 Vehicles and 225 Packages Searched

K9 Unit recovered 7 vehicles, 107 guns, $102,183 in cash

50 K9 Apprehensions (7 were physical apprehensions by canine)

63.5 lbs. marijuana, 12.8 oz. cocaine, 2,080 illicit pills, +48 oz. (3 lbs) meth, 15.1 oz. heroin

317 felony arrests, 710 misdemeanor arrests
Special Operations Squad

The Special Operations Squad (SOS) is a group of highly dedicated professionals who have volunteered to participate in extensive specialized training in order to act as immediate responders in critical situations. With a mission devoted to public safety, this elite group responds to incidents such as hostage situations, barricaded subjects, acts of terrorism and riot control.

Officers who want to be part of the SOS attend an aggressive two-week basic training course. After successful completion of this course, they then have an opportunity to attend additional specialized training to become experts in a variety of emergency situations.

Being prepared for events that include dignitary protection, civil defense, high risk warrant service, mass arrest situations and terrorist threats are just a few of the skills that members of the Special Operations Squad have.

When additional resources are needed for large events, when advanced tactical methods are required and when a highly-trained elite group is needed during a crisis, it is the Special Operations Squad who will be ever at the ready.

Statistics

<table>
<thead>
<tr>
<th>Executed 25 high-risk search warrants</th>
<th>Provided over watch protection for 28 special events</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provided dignitary protection to the Vice President</td>
<td>Responded to 5 calls of barricaded subjects</td>
</tr>
</tbody>
</table>
**Explosive Ordnance Disposal**

The Knoxville Police Department Explosive Ordnance Disposal Unit is responsible for providing for the safe handling of Improvised Explosive Devices (IED’s) and Unexploded Ordnance as well as the recovery and disposal of commercial and military explosives. Any investigation that includes a bombing attempt, hoaxes or post-blast incident is handled by these specially trained investigators. Support for nearby federal, state and local law enforcement agencies is provided by members of the Bomb Squad who have training in the specific needs of those departments.

During 2018, the Explosive Ordnance Disposal unit answered a total of 51 calls for service that included suspicious packages, IED’s, recoveries of ammunition and ordnance, searches after a bomb threat and post blast investigations. They remained on stand-by at more than 31 operational events and provided eight static displays and demonstrations for the community.

**Crisis Negotiations Unit**

The Crisis Negotiations Unit is responsible for responding to incidents that require officers trained in crisis intervention and negotiation techniques to de-escalate, stabilize and peacefully resolve a wide array of situations that officers encounter when dealing with persons in crisis. While the team consists of officers from Patrol, the Neighborhood Bike Unit, School Resource Officers and criminal investigators, these 13 men and women remain on call to immediately respond to any crisis.

The Unit was requested to respond to 13 incidents in 2018 that included barricaded suspects and suicidal individuals. The team participated in 96 hours of training which included classroom, case studies, skills development through scenarios, equipment proficiency drills and through the instruction of subject matter experts. Additionally, the Crisis Negotiations Unit participated in joint training exercises with the department’s Special Operations Team (SOS).
**Crisis Intervention Team**

Responding to individuals in mental health crisis continues to be a multifaceted and difficult issue facing law enforcement. Officers are often the first responders in mental health emergencies and the Crisis Intervention Team (CIT) program is an innovative and proactive approach to effectively responding to individuals in peril. With a goal of redirecting individuals with mental illness from the judicial system into the health care system, the officers work in collaboration with both medical and mental health professionals in the greater Knoxville area to provide services.

While all KPD officers receive basic training in dealing with the mentally ill, officers who have completed the extensive certification training in Crisis Intervention respond to calls for service that may involve individuals suffering from PTSD, known mental disorders or who are displaying signs of being suicidal. The skills that they have gained provides an opportunity to de-escalate a situation while being able to recognize the signs and symptoms of schizophrenia, bipolar disorder and the purposes of prescribed psychotropic medications.

The Knoxville Police Department along with the Knox County Sheriff’s Office, UT Police and Helen Ross McNabb Center work together to provide area law enforcement, EMS and medical professionals training in crisis intervention and management. Officers from KPD made more than 120 referrals to community services in 2018. Individuals who were in the midst of crisis were provided with the help they needed and, in many cases, alleviated the need to take more aggressive action.

The expertise of local professionals from KPD, UT Medical Center and the Helen Ross McNabb Center presented a workshop at the CIT International Conference in Kansas City. Entitled ‘When Less Is More – A Smaller City’s Approach to CIT’ the presentation was met with standing-room only crowds and was well received by the conference participants. Being able to share the challenges and successes of the collaborative efforts of the team benefitted individuals from across the nation.

**Marine Unit**

Providing patrols of the waterways, conducting boat safety checks and enforcing boating laws on the waterways inside the City of Knoxville is the job of the Knoxville Police Department Marine Unit. Officers who work on the Marine Unit are trained and commissioned by the Tennessee Wildlife Resource Agency (TWRA) in the enforcement of boating laws.

The Marine Unit conducts proactive security patrols, provides waterway support during special events, assists disable boaters, ensures the safety of swimmers and provides safe boating education to members of the local community. Ensuring that recreational boaters and fishermen are safe while enjoying their time in and around the water is the goal of this Unit.
Mobile Field Force

Officers from all across the Department make up the Mobile Field Force team. They each provide an expertise in multiple facets of emergency response including crowd control, officer safety, de-escalation and passive compliance measures. Deployed 57 times in 2018, they responded to provide extra security at City of Knoxville venues and during dignitary visits.

Members of the Mobile Field Force team staffed the Cumberland Avenue area during all seven of the UT home football games. While most officers are on foot or in patrol vehicles, four utilize bicycles in order to help ensure the safety of all fans headed to the game. Arriving hours before kickoff time, these team members provide support for patrol in the Cumberland Avenue area in maintaining the safety of visitors to our community.

Search and Rescue

The primary mission of the KPD Search and Rescue team is to conduct missing person searches, to identify witnesses and to assist in other criminal investigative matters. The team is comprised of two task forces who train bi-monthly to practice their skills. With a focus on search techniques, each member will cross-train in a variety of scenarios in order to ensure that they are equipped to handle the most difficult of situations.

Several members of the team are specially certified in swift water rescue and rope rescue skills. One member and her bloodhound partner complement the tracking component of the search team. In larger incidents that require the coordination of multiple agencies or teams the Incident Command System is initiated. Having the ability to successfully identify multi-faceted components of a search while inserting the most qualified individuals is a recipe for success.

The Search and Rescue team was deployed several times in 2018 in order to assist in the location of missing persons. In every event the individual was successfully located.
The Forensic Unit is staffed by sworn and non-sworn police personnel serving in six details: Crime Scene Processing, Fingerprint Identification, Firearms Identification, Photo Lab, Phone Forensics and Polygraph. Through these specialties, the Unit is able to support other members of the Police Department in an effort to successfully prosecute criminal cases. Some of the forensic services provided by the Unit include latent fingerprint identification, blood spatter analysis, firearms reconstruction, firearm bullet and shell casing matching, processing and preservation of evidence collected at crime scenes.

For the Record...

3,440 Calls for Service
158 Polygraph Exams
54,210 Photos Taken
4,554 Photos Processed
4,798 Firearms Examinations
808 AFIS Searches
493 Fingerprint ID’s made
66 ID’s in Criminal Cases
Comprised of a variety of specialty divisions, the Criminal Investigation Unit is home to investigators who are dedicated to **Property Crimes**, **Violent Crimes**, **Organized Crime** and the **Special Crimes Unit**.

The **Property Crimes Unit** consists of the Burglary & Larceny Detail, Pawn Shop Detail, Auto Theft and Metal Theft Details and the Forgery & Fraud Detail. With 14 Investigators, two Sergeants and one Lieutenant, they reviewed over 11,400 preliminary investigations of which 4,770 cases were assigned for further investigation. Two volunteers come in once a week to make phone calls to victims and witnesses in order to gather more information. Cadets and Interns supplement the investigative cadre by soliciting information both in person and by telephone.

The investigation of crimes against persons including homicides, assault, rape, robberies and school/workplace threats of violence fall under the direction of the **Violent Crimes Unit**. Under the direction of a Lieutenant and two Sergeants, the 13 Investigators and a Victim Advocate work tirelessly to bring to justice those who prey on others and cause harm. One investigator is assigned to the Walk-In Warrants Unit to assist victims in securing warrants for misdemeanor offenses. In 2018 the Investigator resolved 791 misdemeanor crimes against person violations. Another investigator is assigned to the Sex Offender Registry where he ensures that all convicted sex offenders residing within the City comply with all requirements mandated by state and federal courts. With nearly 200 sex offenders residing in the City, the Investigator works closely with Patrol staff and the U.S. Marshal’s Office.

The Victim Advocate assigned to the **Violent Crimes Unit** communicates daily with victims and their families regarding the progress of investigations. Based upon the specific needs of the individuals, counseling and victim compensation recommendations are provided. Working to stabilize the lives of victims and their families is a priority for the advocate. Assisting victims in understanding the criminal justice system alleviates some of the anxiety of
pending court proceedings. Working with nearly 450 victims and their families in 2018, the advocate acts as the calming and helpful voice following a violent incident.

The mission of the Special Crimes Unit is to protect victims through complete investigations, professional advocacy and holding perpetrators accountable to increase survivor safety. In cases dealing with domestic violence, elder abuse, child abuse, child sexual abuse, missing persons and human trafficking, investigators work in a collaborative effort with other agencies. Handling 1,214 cases in 2018, the staff worked with the TN Department of Children’s Services, TN Adult Protective Services, Knox County Attorney General’s Office, the TN Bureau of Investigation and the Federal Bureau of Investigation. The Victim Service Advocates assisted 2,116 clients in 2018 in the creation of Orders of Protection and referrals for shelter services, legal assistance and long-term counseling services.

In order to promote community awareness, the Special Crimes Unit made 91 presentations to nearly 3,300 people on topics such as domestic violence, child abuse and safe relationships. With a focus on the most vulnerable populations, the trainings were held at all area high schools, various college classes, with social service providers, faith groups and employee associations.

The Organized Crime Unit is investigating and targeting narcotics traffickers and users through joint operations with federal, state, local, inter-agency and surrounding law enforcement agencies. On a mission to remove offenders through arrest, prosecution and conviction the team focuses on cases involving cocaine, marijuana, heroin & crystal methamphetamines and prescription pills.

The market value of illegal narcotics remains constant. According to intelligence sources, no single group has a monopoly on the drug trafficking trade in the local area. Despite the best efforts of law enforcement and social service agencies, there has been no significant decrease in narcotics use in the past years. However, communication and intelligence sharing among local, federal and surrounding law enforcement agencies have improved which may provide an advantage in combating the war on drugs.

In order to ensure a clear flow of information, staff from all of the Criminal Investigation Units meet weekly at COMPSTAT to pass along pertinent data and statistics. Collaborating with agencies from the surrounding region, Investigators are able to identify crime trends and potential suspects as well as initiate joint efforts to combat specific criminal activities.
Internet Crimes Against Children

Knoxville Police Department is the lead agency in the Tennessee Internet Crimes Against Children (ICAC) Task Force. Funded through both federal and state grants, KPD and the 48 affiliate agencies are dedicated to protecting children from predators that entice and exploit them via the internet.

The Investigators and Forensic Technicians from the KPD ICAC unit processed over 3,673 Cybertips and investigated 689 cases. This led to the issuance of over 85 subpoenas and search warrants and included 384 forensic examinations of evidence. These highly trained individuals provide training to other law enforcement agencies regarding investigation strategies and conduct training through various community groups. Educating parents and teachers of the vulnerabilities within the internet can help prevent our children from becoming victims of sexual predators.

Statewide, the Tennessee ICAC Task Force affiliates processed more than 3,500 Cybertips, initiated more than 3,200 investigations, had nearly 850 subpoenas issued, executed over 400 search warrants and arrested nearly 200 suspects for a variety of crimes against children.

Drug Related Death Task Force

Nationwide, there is an opioid crisis and the greater Knoxville area is not immune from this tragedy. A specialized task force was created to investigate the overdose deaths and near-deaths in Knoxville in an attempt to get to the foundation of the problem.

Investigating more than 100 deaths that were suspected of being drug related the Task Force compiled evidence that led to the arrest of 34 individuals on state and federal narcotics charges. Serving four nuisance injunctions on properties, they were able to close down locations where drug trafficking and multiple overdoses had been linked.

Cases by the Task Force resulted in the seizure of numerous types of controlled substances including 738 grams of heroin and 73 grams of fentanyl, 10 firearms and over $28,000 in cash. Local agencies who are faced with the same drug problems continue to reach out to the Task Force and the combined effort should provide a marked improvement in curbing the epidemic.
Accreditation

International law enforcement standards have been developed by the Commission on Accreditation of Law Enforcement Agencies (CALEA). Since 1992, Knoxville Police Department has been consistently accredited through CALEA with the last award being presented With Meritorious and Excellence. Locally the Tennessee Law Enforcement Accreditation (TLEA) program creates standards that provide Police and Sheriff’s Departments statewide an avenue to enhance overall agency effectiveness and professionalism. In March of 2011 the Knoxville Police Department was awarded initial accreditation through TLEA and has been reaccredited every three years since.

Accreditation through CALEA requires agencies to follow the best practices developed by the CALEA Board that provide agencies the tools to achieve superior professional standards. With guidelines that provide a systematic evaluation of all areas of the Police Department operation, a review of policies, procedures and practices are assessed annually.

In December, 2004 the Knoxville Law Enforcement Training Academy was awarded the very first CALEA Accreditation for an academy attached to a municipal law enforcement agency. Annual reviews as well as accreditation assessments that are conducted every four years have identified KPD’s unwavering commitment to training excellence over the last 14 years.

Aside from the police department and the training academy, the Knoxville-Knox County Emergency Communications District also holds CALEA Public Safety Communication Accreditation and has since 2002. Knoxville’s triple accreditation status prompted the creation of the CALEA Tri-Arc Award. The Knoxville Police Department, Knoxville Law Enforcement Training Academy, and Knoxville-Knox County Emergency Communications District were the very first recipients of this award in 2005 and have continued to be reaccredited in this capacity during each cycle.

The Knoxville Police Department is proud to be able to implement best practice initiatives throughout the organization. Continuing to receive the Reaccreditation With Excellence, demonstrates to the community that personnel maintain high professional standards and are committed to serving with distinction. As a member of the Law Enforcement Accreditation Coalition of Tennessee, KPD and the Accreditation Unit provide mentorship to other agencies who are also seeking accreditation through CALEA and TLEA.
2017/18 FY Budget: $53,455,670

Salaries & Benefits: $40,216,100

Services: $11,802,950

Supplies: $1,436,620

Fleet, risk management, E-911, Animal Shelter, Utilities/Communications, Dues, Travel, Professional Services, Contracts, etc.

<table>
<thead>
<tr>
<th>Grant Information</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>State ICAC</td>
<td>$1.2 million *</td>
</tr>
<tr>
<td>State Office of Criminal Justice Programs – Volunteer Coordinator</td>
<td>$228,834</td>
</tr>
<tr>
<td>State Victims Of Crimes Act (VOCA)</td>
<td>$721,448*</td>
</tr>
<tr>
<td>TN Highway Safety DUI Enforcement</td>
<td>$50,000</td>
</tr>
<tr>
<td>Federal ICAC</td>
<td>$489,113</td>
</tr>
<tr>
<td>Federal ICAC Wounded Warrior</td>
<td>$350,000 *</td>
</tr>
<tr>
<td>Federal Justice Assistance Grant (JAG)</td>
<td>$653,848*</td>
</tr>
<tr>
<td>Federal Elder Abuse</td>
<td>$350,000 *</td>
</tr>
<tr>
<td>Federal SAMHSA Mental Health First Aid</td>
<td>$372,678 *</td>
</tr>
<tr>
<td>State TCCRP (Crime Control Reduction)</td>
<td>$600,000*</td>
</tr>
</tbody>
</table>

* Grant values over multiple years
Staffing and Fleet Management

416
Authorized Sworn Staff

Deputy Chief
4

Captain
5

Lieutenant
30

Sergeant
57

Chief
1

Officers
284

103
Non Sworn Staff

223
Officers with a Bachelor’s Degree or Higher

Marked Patrol Cars: 296
Unmarked Cars: 40
Trucks: 10
SUVs: 57

Vans: 7
Patrol Motors: 14
Search & Rescue Motors: 2

Radar Trailer: 2
Search & Rescue ATV: 1
Boats: 3

Authorized Sworn Staff

Non Sworn Staff

Officers with a Bachelor’s Degree or Higher

Vehicles and Equipment
Statistics

11,261 Arrests
- Adults: 9,735
- Juvenile: 576
- Up: 8.34%

255,173 Calls for Service
- .20% reported increase in arrests

20,992 Reported Crimes
- Cleared: 46.37%
- 6.1% reported decrease in reported crimes

KNOXVILLE POLICE DEPARTMENT

Crimes against persons:

253 Robberies
- Adult arrests: 51
- Juvenile arrests: 4

32% Decrease in robberies over 2017
Robberies have decreased every year for last 3 years

Property crime:

1,446 Theft from Motor Vehicle
- Adult arrests: 72
- Juvenile arrests: 3

1,108 Stolen Vehicles
- 35% Vehicles stolen with keys inside
- 11% Vehicles left running and unattended

$8.6 million Value of recovered stolen vehicles

1,006* Vehicles recovered
*Includes vehicles stolen from other jurisdictions
5,140 Field Interviews

108,144 Citations

11,152 Collisions
  - Fatal: 33
  - Injury: 1,195
  - Property Damage: 9,194

41.02% increase in field interviews since 2017

Crimes against persons:

- 20 Murders
  - Cleared: 55%

  

  - 39% decrease in murders from 2017

  

  - 2,999 Simple Assault
    - Adult Arrest: 567
    - Juvenile Arrest: 83

  

  - 1,120 Aggravated Assault
    - Adult Arrest: 309
    - Juvenile Arrest: 24

  

  - 10% increase in aggravated assault and simple assault arrests

Property crime:

- 1,378 Burglary
  - Adult Arrest: 291
  - Juvenile Arrest: 23

  

  - 18% reported decrease in reported burglaries

  

  - 12.4% increase in burglary arrests

2018 ANNUAL REPORT

18% reported decrease in reported burglaries

18% reported decrease in reported burglaries

12.4% increase in burglary arrests
In 2008 the Knoxville Police Department developed the first stand-alone Honor Guard. The Honor Guard is responsible for providing funeral honors to fallen officers who have retired, passed away while an active department member or died in the line of duty. Conducting coffin watch, a twenty-one gun salute and a color detail are the most noted protocols that are provided at funeral events.

The Officers who make up the Honor Guard demonstrate great discipline and come from all divisions across the department. They are called upon to perform a presentation of the colors during opening ceremonies at a variety of events. The Mayor’s State of the City Address, Veteran’s Day Parade and departmental promotional ceremonies are but a few of the most noteworthy celebrations that begin with a formal presentation of the colors.

The ceremonial presentations of the KPD Honor Guard mirrors the precision adapted from military protocols. One of the highest honors that can be bestowed upon a Police Department Honor Guard is to be requested to participate in a funeral service for another agency who has lost an officer. The KPD Honor Guard has been invited to provide and assist with funeral services across the State of Tennessee, even when the requesting agency has their own Honor Guard team.

Every year during Police Week in May, the Honor Guard participates in the local Police Officer Memorial Ceremony. Additionally, they have had opportunities to travel to compete in the national Honor Guard Competition in Washington DC. In 2018, the Team had the distinct honor of meeting the Secretary of Defense, General James Mattis, while in Washington, DC.
In Memoriam
Killed in the line of duty

Chief Marshal Pesterfield
end of watch: June, 1862

Patrolman William Dozier
end of watch: June, 1868

Patrolman Nathan Haynes
end of watch: June, 1869

Officer George Hoyle
end of watch: September 21, 1890

Officer William Dinwiddie
end of watch: June 19, 1914

Officer Robert Saylor
end of watch: December 23, 1914

Patrolman Mike Wrenn
end of watch: January 1, 1908

Patrolman O.L. Jarnigan
end of watch: January 1, 1908

Officer Sam Hickey
end of watch: June 1, 1913

Patrolman James M. Tillery
end of watch: April 15, 1916

Patrolman Ross B. Hinds
end of watch: June 12, 1921

Officer Herman Rollins
end of watch: March 15, 1939

Patrolman Amos Catlett
end of watch: June 3, 1940

Officer Lester Gwinn
end of watch: January 31, 1955

Patrolman John H. Perkey
end of watch: December 8, 1967

Patrolman John William Phillips
end of watch: April 1, 1969

Officer Mark Anthony “Tony” Williams
end of watch: July 7, 1989

Officer George Michael Bradley
end of watch: September 12, 1993

All gave some. Some gave all.
Do the Right Thing.

Do the Very Best Each Day.

Treat Others as You want to be Treated.
“I think there’s no higher calling in terms of a career than public service, which is a chance to make a difference in people’s lives and improve the world.”

— Jack Lew