

I AM DEAF OR HARD OF HEARING.

This card is for law enforcement officers.
This card will help you communicate with me.

Below are quick communication tips. Please:

- ⇒ Get my attention first.
- ⇒ Make sure we have eye contact when you speak.
- ⇒ Increase the volume of your voice but do not shout.
- ⇒ Give me a chance to understand you and what you ask me to do.
- ⇒ I cannot lip-read everything you say.
- ⇒ I may be deaf and only understand sign language.
- ⇒ Repeat, re-phrase or write your request if necessary.
- ⇒ Avoid shining a flashlight in my face as it may make it hard for me to see you and communicate.
- ⇒ Avoid any background noise as it may drastically reduce my ability to hear and understand.
- ⇒ A hearing aid or cochlear implant does not allow me to understand everything you say.

If I am going to be arrested or asked to come in for questioning, I may need:

- ⇒ A Certified Sign Language interpreter with legal interpreting training.
- ⇒ A Stenographer or Communication Access Real-time Translation (CART) for captioning conversations.
- ⇒ A Videophone, Internet Service, a computer, a CapTel Telephone, or a cell phone for making a phone call or texting.

The best way to communicate with me is:



This voluntary communication card was adopted by the City of Knoxville Council On Disability Issues (CODI).



Please point to the pictures that help me understand what you want.

VIOLATIONS



HELP

